



Contents



About This Report 03

Chairman's Message 05

About Hello Tech 07

Company Profile 07

Milestones in 2024 09

Honors and Awards in 2024 10

ESG Highlights in 2024 15

Practicing Sustainable Development 15

Sustainable Management Structure 15

Communications with Stakeholders 16

Management of Material Topics 17

ESG Ratings 18

ESG Honors 18

Standardized Governance for Long-Term Stability and Development

| | |
|--|----|
| Governance through the General Meeting of Shareholders, Board of Directors, and Board of Supervisors | 21 |
| Compliant Operations | 25 |
| Investor Relations Management | 26 |
| Business Ethics | 27 |

Technological Innovation Driving Industrial Synergy and Progress

| | |
|---|----|
| Innovation-Driven Development | 31 |
| Safety and Quality of Products and Services | 35 |
| Sustainable Supply Chain | 39 |
| Data Security and Customer Privacy Protection | 43 |

People-Oriented Approach for Common Development and Social Contribution

| | |
|--------------------------------|----|
| Labor Rights | 47 |
| Training and Development | 50 |
| Occupational Health and Safety | 52 |
| Social Welfare | 55 |

Energy Conservation and Carbon Reduction to Practice the Green Development Concept

| | |
|-------------------------------------|----|
| Response to Climate Change | 59 |
| Environmental Compliance Management | 65 |
| Resource Utilization | 68 |

Independent Verification Statement 71

Appendix 75

Indexes 75

Feedback Form 77

About This Report

This is the third environmental, social, and governance report (hereinafter referred to as "this ESG report") released by Shenzhen Hello Tech Energy Co., Ltd. (hereinafter referred to as "Hello Tech" or "the Company"). Based on the principles of objectivity, standardization, transparency, and comprehensiveness, this report provides a detailed disclosure of the Company's practices and performance in environmental, social, and governance for the year 2024.

Reporting Scope

The content of this report relates to Hello Tech and its subsidiaries. Unless otherwise specified, the scope of this report is consistent with that of the Company's Annual Report.

Reporting Period

This report covers the period from January 1, 2024 to December 31, 2024 (hereinafter referred to as the "reporting period"). To improve the comparability and completeness, some sections of this report may be appropriately referred to previous years or contains forward-looking statements. This report is released on an annual basis, consistent with the financial year.

Impact Duration

The impact duration in this report is defined as short term (within 1 year), medium term (1 to 5 years), and long term (more than 5 years).

Basis for Compilation

- *Self-Regulatory Guidelines No. 17 for Companies Listed on Shenzhen Stock Exchange—Sustainability Report (For Trial Implementation)*
- *Global Reporting Initiative "Sustainability Reporting Standards" (GRI Standards)*
- *China Enterprise Reform and Development Society "Guide to Corporate Sustainability Reporting in China" (CASS-ESG 6.0)*
- *Task Force on Climate-related Financial Disclosures (TCFD) Framework*
- *UN Sustainable Development Goals (SDGs)*
- *Sustainability Accounting Standards Board (SASB) Standards*

Data Sources

Data sources used in this report include public data from government agencies, the actual operational data, annual financial data, internal statistical reports of the Company, third-party questionnaire surveys, third-party evaluations or interviews, etc. The financial data in this report is expressed in RMB. For any discrepancy between this report and the financial statements, the financial statements shall prevail.

Third-party Verification

In order to ensure the authenticity and reliability of this report, we have invited Shenzhen Valueonline Information Technology Co., Ltd. to conduct Type 1 moderate assurance on its content in accordance with the *AA1000 Assurance Standard v3*, with a conclusion that the Reporting Organization adheres to the AA1000 Accountability Principles (2018) of Inclusiveness, Substantiality, Responsiveness, and Impact.

Access to This Report

This report is available for review and download on the official websites of the Company (<https://www.hello-tech.com>) and the Shenzhen Stock Exchange (<http://www.szse.cn>).



Chairman's Message



Global climate governance is reshaping the foundations of business civilization. As we accelerate the journey toward carbon neutrality—transforming vision into action—enterprises are evolving from mere participants in the energy transition to architects of a sustainable future. Hello Tech has been driven by our mission to deliver "Sustainable Power for Your Life" since its inception. Anchored in technological innovation, we propel human progress through a responsibility framework built on four pillars: governance, environment, industry, and society, providing China's wisdom and solutions for the global energy transition.

Corporate Governance: Institutional Resilience for Enduring Value

Enterprise vitality arises from robust governance. In 2024, we established a three-tier sustainability management system comprising decision-making, management, and execution. This ensures our vision permeates from strategy to supply chain while embedding accountability across all operations. Aligned with global standards, Hello Tech achieved dual certifications: ISO 9001 (Quality Management) and QC 080000 (Hazardous Substance Process Management), strengthening product quality and compliance. We conducted 14 PDCA-based training

sessions for 226 employees, cultivating a culture of excellence that resulted in zero major compliance incidents. Additionally, we enhanced internal controls through rigorous audits across marketing, sales, supply chain, finance, and asset management, implementing timely corrective measures while steadfastly upholding legal and fiscal obligations.

Environmental Responsibility: Leading Low-Carbon Innovation

Addressing the climate crisis is imperative. Hello Tech integrates sustainability throughout our product life cycle, achieving transformative results such as saving 1.07 billion kWh of electricity through our solar panels—equivalent to planting 725,000 trees and reducing CO₂ emissions by 1.069 million tons. Our self-powered Shenzhen Zero Carbon Laboratory operates on 100% renewable energy, validated by I-REC international green certificates. Meanwhile, our 1000 Pro 2 energy product has earned carbon footprint certifications in China, Japan, and three other countries, empowering users to make effortless low-carbon choices. We have also achieved nearly 100% reduction in plastic packaging while expanding our use of biodegradable materials, positioning businesses as stewards of nature rather than mere consumers of resources.

Industry Value: Craftsmanship and Innovation Expanding Energy Access

Innovation bridges the gap between technological challenges and human needs. Hello Tech spearheaded standards for portable energy storage in China and achieved global recognition in 2024 through prestigious awards, including the SEAL Awards, Green Product Award, and A'Design Award & Competition for sustainable design. Our XBC aesthetic curved solar tiles have achieved a groundbreaking 25% conversion efficiency, overcoming traditional limitations. Additionally, our integrated solar storage solution won the Photovoltaic Module Innovation Technology Award, fostering the adoption of green building practices. With 859 global patents and an IP management system aligned with GB/T 29490, we protect our innovations while collaborating across the green energy ecosystem to light up every corner of the world.

Employees and Society: "Energy for Good" in Action

Guided by our motto "Energy for Good", we convert green energy into a bridge of empowerment that delivers strength where it is needed most. In response to crises, we provided urgent energy solutions to communities affected by the Shaoguan floods and Japan earthquakes. In conservation efforts, we partnered with WWF, the Hohxil Ecological Conservation Association, and the China Green Foundation to plant over 30,000 trees and rehabilitate more than 355,800 square meters of desertification land. Additionally, we powered Hohxil mountain patrols with solar generators to protect biodiversity. For our employees—the core of our growth—we offer competitive compensation, comprehensive training, and stringent safety protocols, enabling them to thrive alongside the company's purpose-driven mission.

Toward a Zero-Carbon Horizon

The journey to carbon neutrality demands unwavering commitment, and Hello Tech embraces this challenge. As the energy revolution accelerates, we move forward with responsibility as our guide and innovation as our driving force. Together, we will create a future where sustainable energy illuminates every life. While achieving "peak carbon dioxide emissions and carbon neutrality" is a complex endeavor, we are confident in our path forward. As the global energy revolution gains momentum, Hello Tech remains committed to collaborative progress and is dedicated to ensuring green energy access for all!

Chairman

About Hello Tech

Company Profile

Hello Tech, founded in 2011, was listed on the ChiNext Market of the Shenzhen Stock Exchange (stock code: 301327) on September 19, 2022. Following the mission to “Sustainable Power for Your Life”, we have created solar generators (SG), DIY solar generators for home, and aesthetic XBC curved solar tile system, and established Jackery as a global leading brand in the solar generator industry. Based on digital full-value chain M2C direct selling, we offer products and services to over 50 countries and regions, and have sold more than 5 million devices in total.

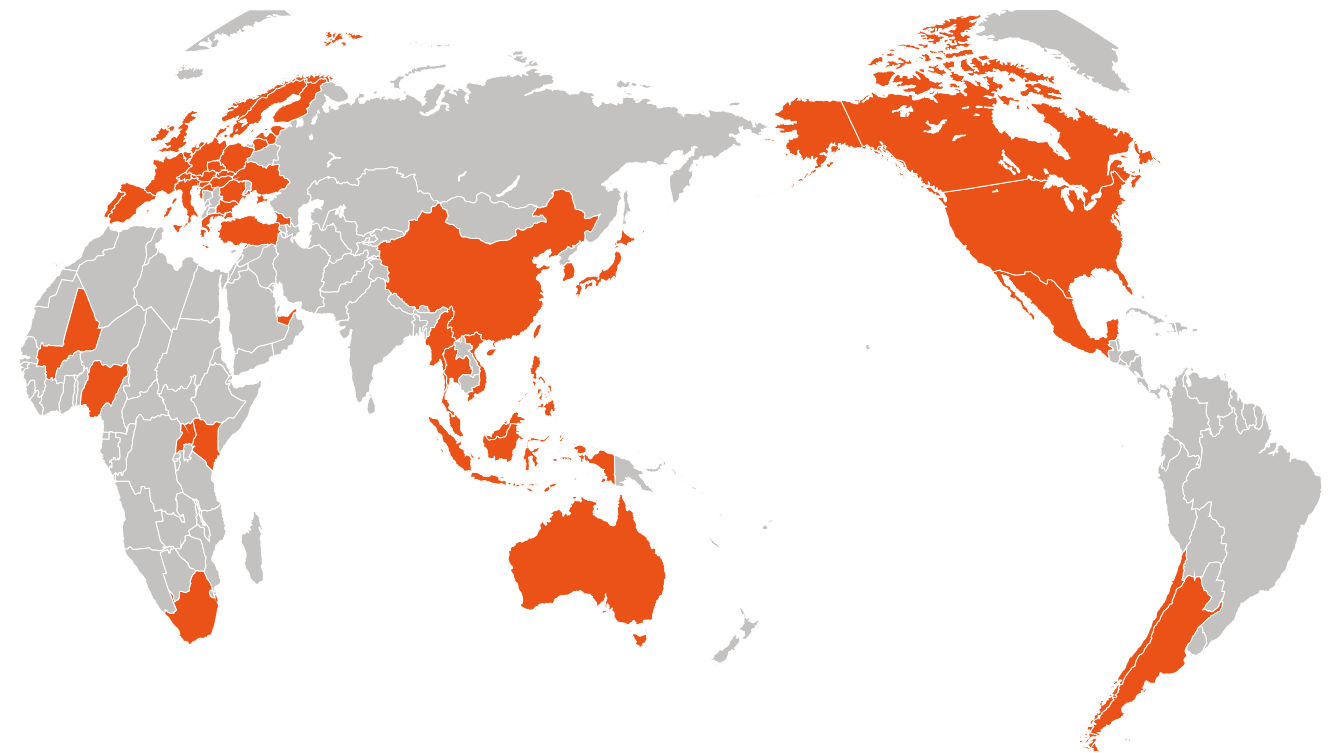
As a pioneer in the industry, Hello Tech adheres to independent innovation and keeps increasing investment in technology R&D over the years. With its industry-leading R&D and innovation capabilities, the Company has mastered several core technologies in portable energy storage, residential energy storage, and photovoltaic products. It has also participated in drafting national standards for portable energy storage systems and portable solar panels. Hello Tech was recognized as a national high-tech enterprise and identified by the Industry and Information Technology Bureau of Shenzhen Municipality as a Shenzhen industrial design center, with outstanding product technological innovation advantages. By the end of the reporting period, we have obtained 859 domestic and international patents, including 54 invention patents. Excellent product design capabilities have won us 86 international industrial design awards including Red Dot: Best of the Best Award, iF Design Award, IDEA Silver Award, A’Design Platinum Award, and CES Best of Innovation Award.

Looking into the future, Hello Tech will continue to provide safe, reliable, convenient, easy-to-use, and affordable green energy storage solutions to hundreds of millions of consumers around the world. We strive to become the most trusted brand in renewable energy for global consumers, boosting their transition to a green and low-carbon lifestyle.



Global Development

“Globalization” is one of Hello Tech’s long-term key business strategies. The Company is committed to building its brand and channel network with a long-term vision, striving to establish a world-class green energy brand. Our products are now sold in multiple countries and regions, including China, the United States, Japan, Germany, the United Kingdom, and Canada, reaching nearly 3 billion potential users. At the same time, we are accelerating local operations and management. We have established subsidiaries and local operational teams in California, Shenzhen, Tokyo, Düsseldorf, and Seoul to expedite the expansion into global markets and strengthen our international brand’s local competitiveness.



Corporate Culture



Milestones in 2024

January

Hello Tech's Jackery brand showcased its all-scenario green energy storage solutions at CES 2024

February

Hello Tech's Advanced Manufacturing & Technology Products Laboratory received the Carbon Neutral Laboratory certification, becoming the first zero-carbon laboratory in the industry

April

Hello Tech's next-gen safe and fast-charging product, Jackery Solar Generator 1000v2, was officially launched

May

Hello Tech established an official partnership with the China Association for Disaster Prevention

June

Hello Tech launched all-scenario residential energy storage solutions

August

Hello Tech released Solar Generator 2000v2

September

Hello Tech presented its new all-scenario residential energy storage solutions, aesthetic curved solar tile system, at the Shanghai International Intelligent Building Exhibition

September

Hello Tech established a strategic partnership with the Shenzhen Green Building Association

October

Hello Tech collaborated with the Hohxil Ecological Conservation Association to launch the *Protection of the Guardians 2024* public welfare project

October

Hello Tech released the SG Enterprise Standards

November

Hello Tech attended the UN Climate Change Conference (COP29)

November

Hello Tech's global sales of Jackery solar generators surpassed 5 million units

December

Hello Tech's Solar Tile was recognized as the "Pioneer of Global XBC Curved Solar Tiles" by the market

December

Hello Tech's Jackery Portable Energy Storage Solution supported the University of Macau's State Key Laboratory research, featured on CCTV's *Xinwen Lianbo*

December

Hello Tech's Aesthetic Curved Solar Tile passed the full series of IEC61215 & IEC61730 certification tests from the international third-party certification body TÜV SÜD

Honors and Awards in 2024

Honors and Awards

2024 Annual Influential Brand – Photovoltaic Building Materials Award

Guangdong Solar Energy Association

CNAS Certificate

China National Accreditation Service for Conformity Assessment (CNAS)

2023-2024 BIPV Industry Photovoltaic Module Innovation Technology Award

Organizing Committee of BIPV & Encapsulate Materials Technical Seminar

Guangdong Provincial Industrial Design Center

Department of Industry and Information Technology of Guangdong Province

PV-storage Green Integration Gold Award

Energy Magazine

Annual Influential Enterprise Award

IT Empower China Committee

2024 Most Valuable Brand Award

Amazon Global Selling Seller Conference

Annual Brand Enterprise Award

Nanfang Media Group

Technology Green Development Enterprise

TMTPOST 2024 CES Innovation List

Industry Influence Award

Securities Star

Outstanding Carbon Neutrality Contribution Management Award

Hong Kong Quality Assurance Agency

Pioneering Award for ESG Disclosure Contribution

Hong Kong Quality Assurance Agency

Single Champion Manufacturing Enterprise

Ministry of Industry and Information Technology of the People's Republic of China

2023 Energy Storage Industry Excellence in Technological Innovation Award

OFweek 2024 New Energy Industry Collaborative Development Conference

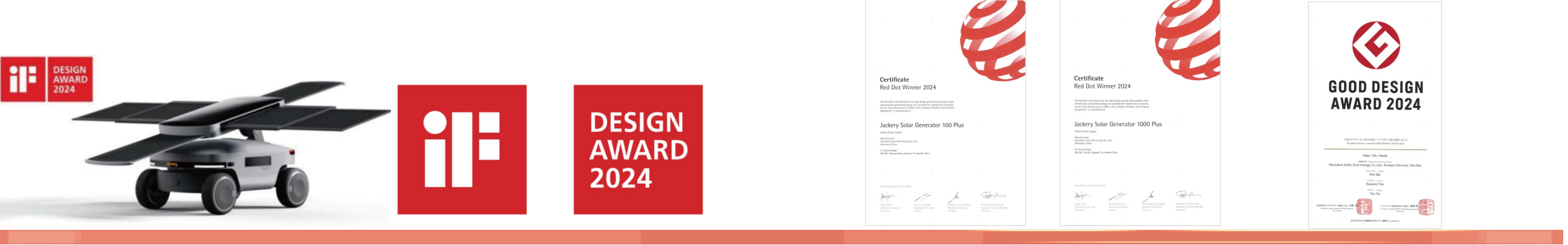
ESG New Benchmark Enterprise Award

Securities Star Sino-Securities Index

Most Promising New Energy Listed Company

"14th Reputation List of Listed Companies" by National Business Daily

Product Honors and Awards



iF Design Award: Jackery Solar Mars Bot

iF Design Award (iF Industrie Forum Design)

iF Design Award: Jackery Solar Generator APP

iF Design Award (iF Industrie Forum Design)

iF Packaging Design Award: Jackery 200W Solar Panel Multifunctional Packaging

iF Design Award (iF Industrie Forum Design)

Jackery Solar Generator 100 Plus、Jackery Solar Generator 1000 Plus;
Red Dot Design Award: Jackery Solar Generator 100 Plus, Jackery Solar Generator 1000 Plus;
Red Dot GmbH & Co. KG;
A Red Dot Group Company

Good Design Award 2024 :
Solar Tile / Smile
Japan Institute of Design Promotion



Fortune Best Designs

Fortune



CES 2024 Innovation Award

2024 International Consumer Electronics Show (CES)



TÜV Rheinland Portable Energy Storage Quality Certificate

China International Battery Fair (CIBF 2024)



Sustainable Development Product Award: Jackery Solar Generator 1000v2 and 100W Mini Solar Panel

SEAL Awards 2024

ESG Highlights in 2024

Economic Performance

| | | |
|--------------------------|-----------------------|---------------------------------------|
| Operating Revenue | Net Profit | Total Assets at the End of the Period |
| 3,605.5260 Million yuan | 239.5372 Million yuan | 7,590.3453 Million yuan |
| Basic Earnings per Share | Total Taxes | Cash Dividend |
| RMB 1.93 | 7.6019 Million yuan | 177.6252 Million yuan |

Note: Cash dividends include those listed in the distribution plan for 2024, with actual dividends subject to the relevant announcement.

Governance Performance

| | | |
|---|---|---|
| General Meetings of Shareholders Held | Proposals Deliberated and Adopted at General Meetings of Shareholders | Meetings of the Board of Directors Held |
| 5 Times | 44 Items | 8 Times |
| Proposals Deliberated and Adopted at Meetings of the Board of Directors | Meetings of the Board of Supervisors Held | Proposals Deliberated and Adopted at Meetings of the Board of Supervisors |
| 88 Items | 8 Items | 44 Items |
| Investor Exchange Meetings Organized | Number of Investor Calls Answered | |
| 4 Times | 79 Times | |

Social Performance

| | | |
|---|---|-----------------------------------|
| Investment in R&D | Number of R&D Personnel | New Product R&D Projects Approved |
| 173.2358 Million yuan | 255 Persons | 102 Units |
| Total Authorized Invention Patents | Total Authorized Utility Model Patents | Total Design Patents |
| 54 Items | 473 Units | 332 Units |
| Customer Satisfaction | Total Number of Employees | Percentage of Female Employees |
| 88% | 1,620 Persons | 41.67% |
| Training Investment | Number of Training Sessions | Total Number of Participants |
| 1.50 Million yuan | 300 Times | 9,000 Person-times |
| Coverage Rate of Occupational Health Examinations | Detection Rate of Occupational Hazard Factors | |
| 100% | 100% | |

Environmental Performance

| | | |
|---|---------------------------------|---|
| Environmental Investment | Environmental Training Sessions | Direct Greenhouse Gas Emissions (Scope 1) |
| 0.2 Million yuan | 4 Times | 357.52 tCO ₂ e |
| Indirect Greenhouse Gas Emissions (Scope 2) | Purchased Electricity | |
| 4,679.37 tCO ₂ e | 12,527,984 kWh | |

Practicing Sustainable Development

Hello Tech integrates ESG principles deeply into its strategic planning, recognizing that economic growth and social value go hand in hand. From solar generators to all-scenario residential energy storage solutions, the Company promotes the widespread adoption of green energy. In terms of disaster preparedness and ecological protection, Hello Tech actively upholds its social responsibility by committing to green development. Hello Tech continuously dedicates itself to ESG efforts, striving to fulfill its corporate mission to “Sustainable Power for Your Life”.

Sustainable Management Structure

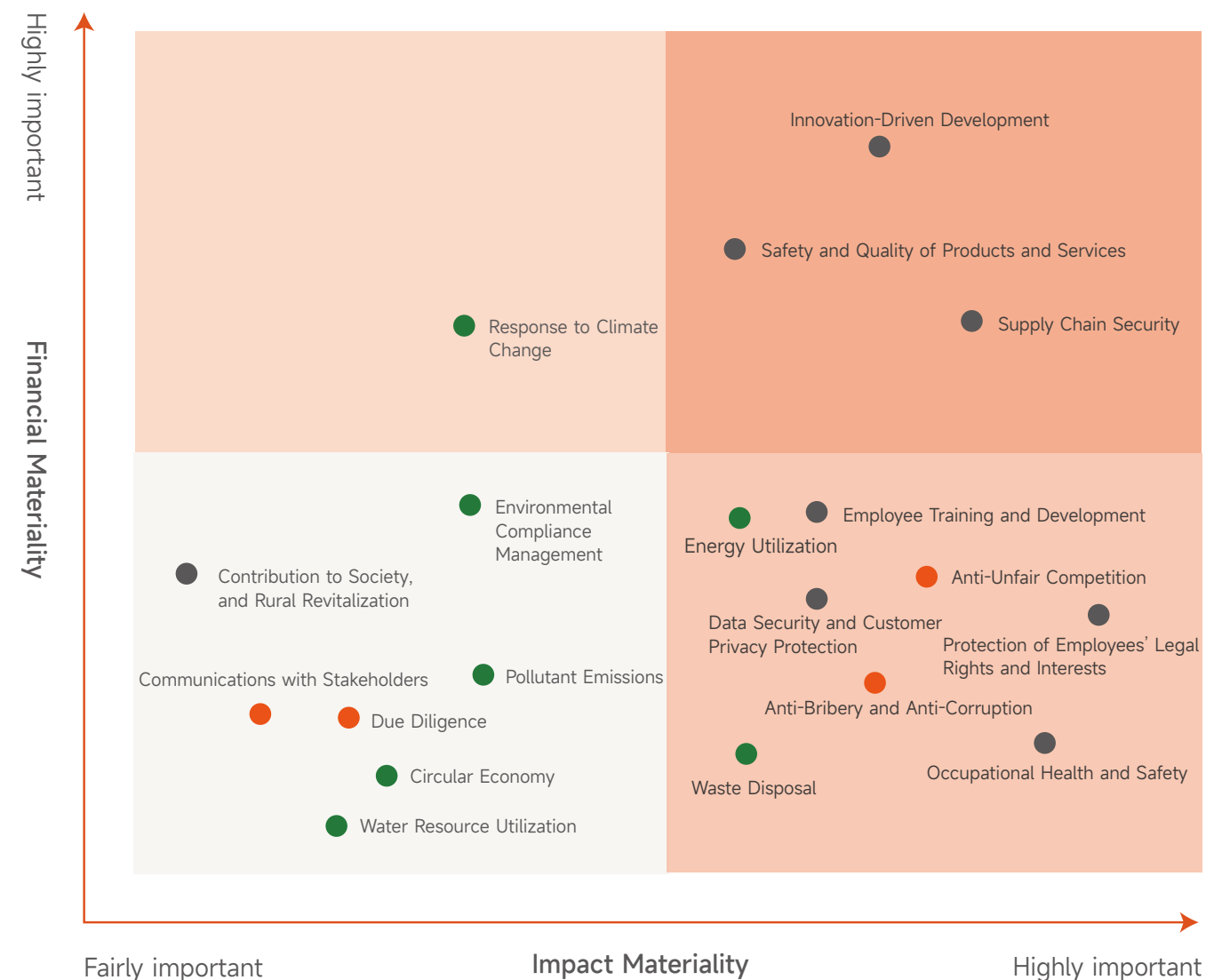
Hello Tech establishes a three-tier sustainable management structure consisting of the Board of Directors, the Strategy and Sustainable Development Committee, the ESG Committee, and various business units.



Management of Material Topics

The Company forms an ESG topic pool based on the Global Reporting Initiative (GRI) Standards, UN Sustainable Development Goals (SDGs), SASB, MSCI, as well as selected topics in the same industry domestically and internationally. It designs a stakeholder questionnaire based on the impact of each topic in environmental, social, and economic terms, as well as the financial importance of each topic, and conducts research and analysis through this survey method. Based on its business characteristics, the Company's operations are not found to significantly impact ecosystems and biodiversity, and thus the topic of "Ecosystem and Biodiversity Protection" is not applicable. Similarly, the Company does not conduct scientific research or technological development in sensitive fields of ethics in science and technology such as life sciences or artificial intelligence, and thus the topic of "Ethics in Science and Technology". Additionally, as the Company's accounts payable (including notes payable) at the end of the reporting period did not exceed RMB 30 billion or account for more than 50% of total assets, the topic of "Equal Treatment of Small and Medium-Sized Enterprises" is also not applicable.

The Company identified 19 topics and collected 253 questionnaires. Based on advice from experts and the Company's management, we prioritized the material issues from financial materiality and impact materiality, and formed a matrix of material issues.



ESG Ratings



ESG Honors





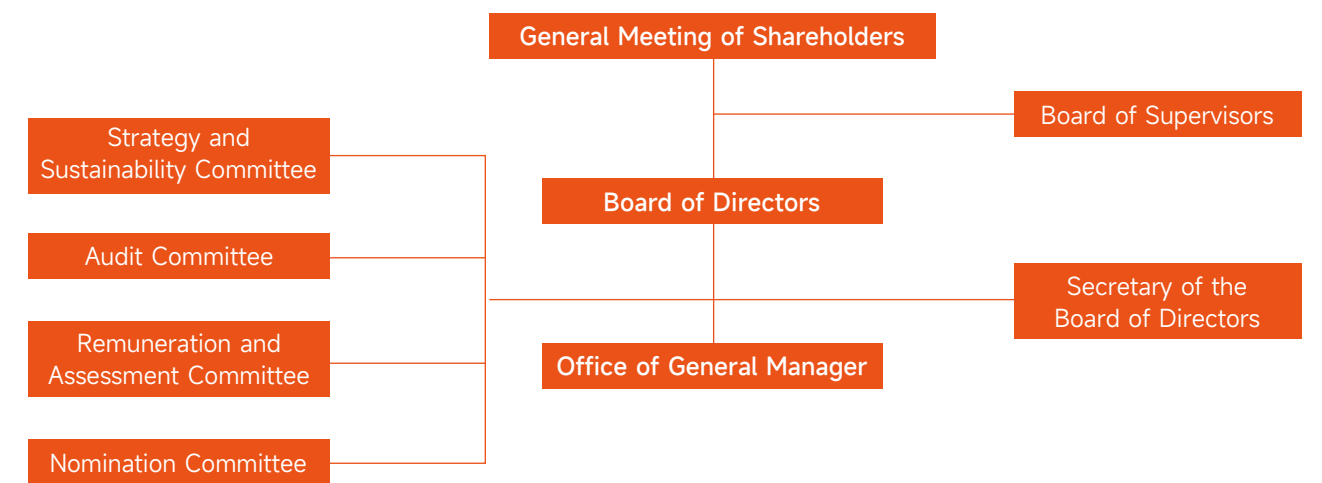
Standardized Governance for Long-Term Stability and Development



Governance through the General Meeting of Shareholders, Board of Directors, and Board of Supervisors

Governance Structure

The Company strictly complies with laws and regulations including the *Company Law of the People's Republic of China* (hereinafter referred to as the “*Company Law*”), the *Securities Law of the People's Republic of China* (hereinafter referred to as the “*Securities Law*”), the *Rules Governing the Listing of Shares on the ChiNext Market of the Shenzhen Stock Exchange*, and the *Guidelines for the Articles of Association of Listed Companies*, along with the *Articles of Association of Shenzhen Hello Tech Energy Co., Ltd.* (hereinafter referred to as the “*Articles of Association*”). We’ve established a corporate governance structure composed of the General Meeting of Shareholders, the Board of Directors, the Board of Supervisors and the management. This has formed a mechanism for mutual coordination, checks and balances among the power, decision-making, supervisory and management bodies, with clear rights and responsibilities and standardized operation, providing organizational guarantees for efficient and stable operations of the Company.



Governance Framework

General Meeting of Shareholders

The General Meeting of Shareholders is the authority body of the Company responsible for reviewing and deciding on the Company’s major matters, supervising the Company’s operations, and ensuring that the Company’s activities comply with laws, regulations, and the interests of shareholders. In strict accordance with the provisions and requirements of the *Company Law*, the *Articles of Association* and the *Rules of Procedure for the General Meeting of Shareholders*, the Company convenes and holds General Meeting of Shareholders, with all shareholders treated equally, and adopts a combined on-site and online voting approach to facilitate shareholder participation and ensure they fully exercise their rights. When reviewing major matters that affect the interests of small and medium-sized investors, the Company conducts separate voting and disclosure, fully protecting the rights of small and medium-sized investors.

Key Performance

During the reporting period, **5** General Meetings of Shareholders were held, during which **44** proposals were deliberated and adopted.

Board of Directors

The Board of Directors is the executive body of the General Meeting of Shareholders, responsible for implementing the resolutions passed at the General Meeting of Shareholders, reporting to and being accountable to the General Meeting of Shareholders. In strict accordance with the *Company Law*, the *Rules of Procedure for the Board of Directors*, and other relevant regulations, board members carry out their duties, convening, attending and voting in meetings, diligently fulfilling their responsibilities and obligations, protecting the interests of the Company and all shareholders, and promoting steady development of the Company. As of the end of the reporting period, the Company has 7 directors.

Key Performance

During the reporting period, the Board of Directors held **8** meetings, during which **88** proposals were deliberated and adopted.

The Board of Directors has set up four specialized committees: Strategy and Sustainable Development Committee, Audit Committee, Remuneration and Assessment Committee, and Nomination Committee. These committees are accountable to the Board of Directors and fulfill their responsibilities in strict accordance with the *Company Law*, *Securities Law*, the *Articles of Association*, and their respective work rules. They provide rational advice for the Board of Directors and assist in improving its operational efficiency.

| Committee | Main Responsibilities | Composition |
|---------------------------------------|---|---|
| Strategy and Sustainability Committee | Responsible for deliberating and advising on the Company’s long-term development strategies and major investment decisions | Comprising 3 directors, with 1/3 being independent directors |
| Audit Committee | Responsible for the communication, supervision, and verification of both internal and external audits, monitoring the internal control system of the Company, and providing professional advisory opinions | Comprising 3 directors, with 2/3 being independent directors and serving as the Chairman (convener) |
| Remuneration and Assessment Committee | Responsible for formulating evaluation criteria for directors and senior executives, conducting evaluations, and providing recommendations; responsible for formulating and reviewing remuneration schemes for directors and senior executives, and reporting to the Board of Directors | Comprising 3 directors, with 2/3 being independent directors and serving as the Chairman (convener) |
| Nomination Committee | Responsible for researching and providing recommendations on the selection criteria and procedures for directors and senior executives | Comprising 3 directors, with 2/3 being independent directors and serving as the Chairman (convener) |

Key Performance

During the reporting period, the Strategy and Sustainable Development Committee held **7** meetings, reviewing and approving **16** proposals. The Audit Committee held **7** meetings, reviewing and approving **38** proposals. The Remuneration and Assessment Committee held **1** meeting, reviewing and approving **4** proposals. The Nomination Committee held **1** meeting, reviewing and approving **1** proposal.

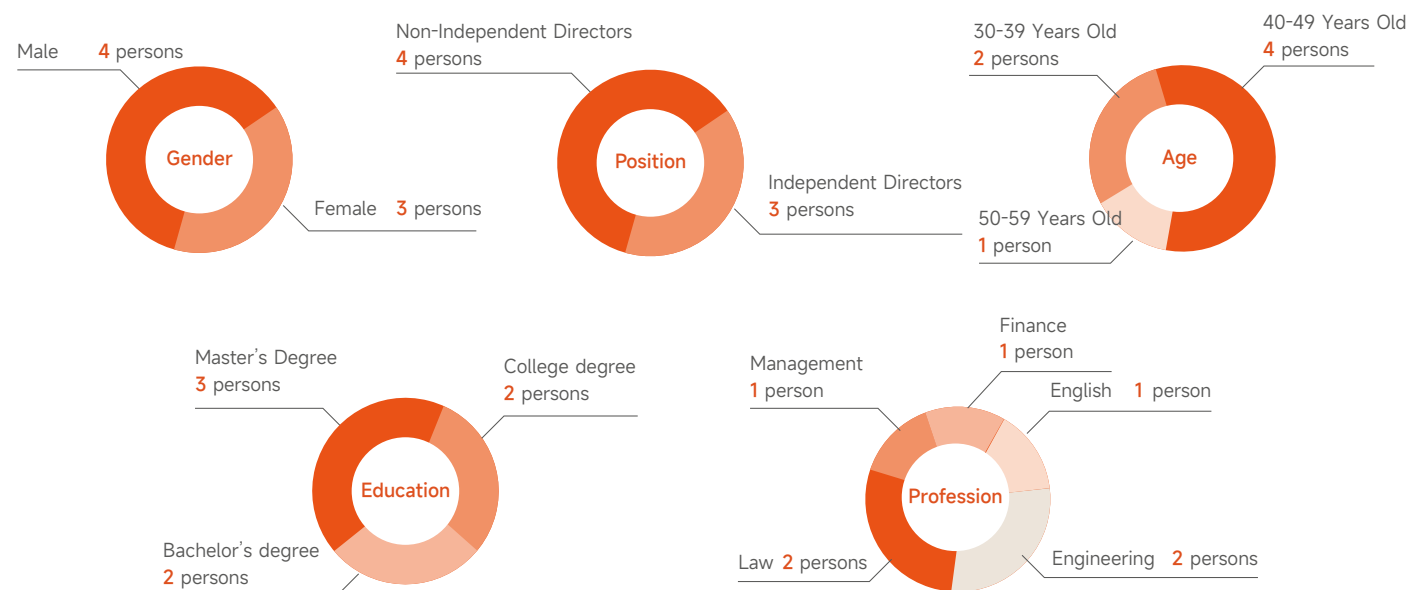
·Board Independence

The independence of the Board of Directors is a key factor in safeguarding shareholder rights. To ensure board independence, the Company has developed the *Work Rules for Independent Directors’ Special Meetings* in accordance with the *Measures for the Administration of Independent Directors of Listed Companies*. Independent directors strictly perform their duties according to these rules, fully leveraging their professional experience and providing independent judgments and scientific advice on major decisions.

The Company requires independent directors to ensure they have sufficient time and energy to perform their duties during their term, make independent judgments, and will not be influenced by the Company’s major shareholders, actual controllers, or any other entities or individuals with interests related to the Company.

·Board Diversity

The Company fully considers factors such as the industry experience, background, gender, and other aspects of board members to ensure optimal and diverse board composition. The current board members possess professional expertise in various fields, including mechanical engineering, English, law, and finance. They also have extensive industry experience, which provides strong support for the Company’s management decisions. As of the end of the reporting period, independent directors accounted for 42.86%, and female directors accounted for 42.86%.



Board of Supervisors

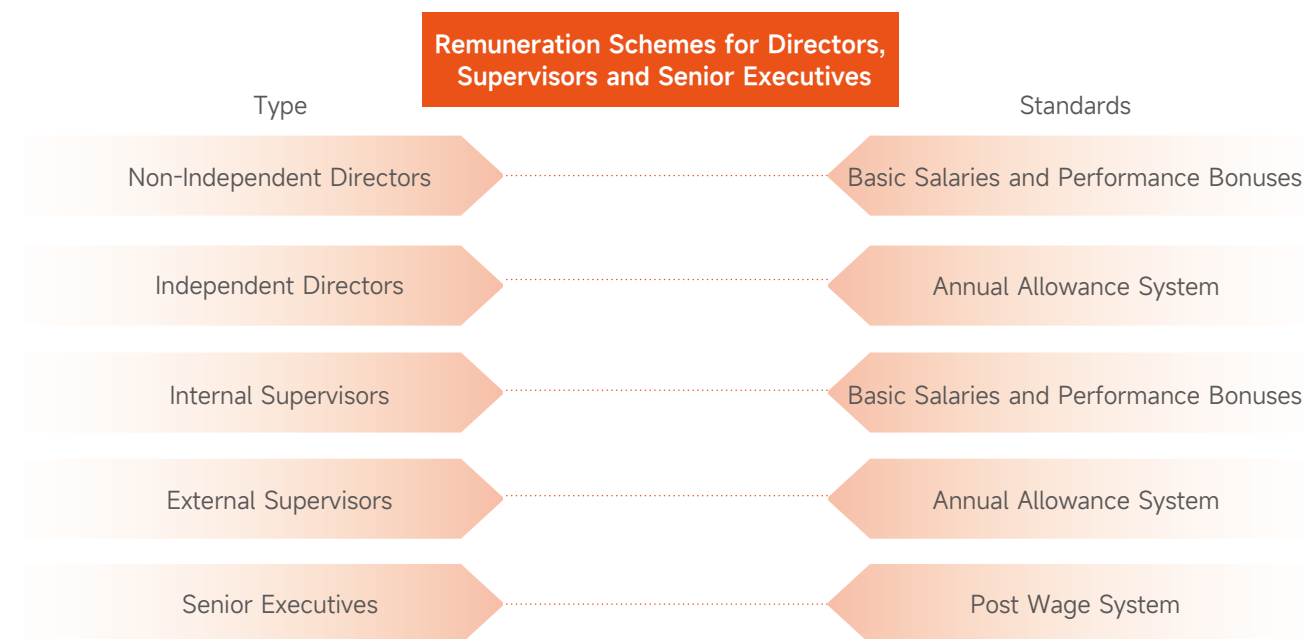
The Board of Supervisors is the Company’s supervisory body and convenes meetings in accordance with the *Rules of Procedure for the Board of Supervisors* and other relevant provisions. It supervises the Company’s financial matters as well as the performance of duties and responsibilities by directors and senior executives to prevent abuse of power and protect the legitimate interests of shareholders. The Board of Supervisors consists of three supervisors, one of whom is an employee representative supervisor elected by the Employee Congress. The number of supervisors and their composition comply with laws, regulations as well as the *Articles of Association*.

Key Performance

During the reporting period, the Board of Supervisors held **8** meetings, during which **44** proposals were deliberated and adopted.

Remuneration Management of Directors, Supervisors and Senior Executives

The Remuneration and Assessment Committee is responsible for formulating the remuneration schemes and evaluation standards for the Company’s directors and senior executives and performing assessments, in accordance with the *Company Law*, the *Articles of Association*, and the *Work Rules for the Remuneration and Assessment Committee under the Board of Directors*. The remuneration schemes for directors and supervisors are implemented after being reviewed and approved at the General Meeting of Shareholders, while those for senior executives are implemented after being reviewed and approved by the Board of Directors. Non-independent directors, internal supervisors, and senior executives of the Company receive basic salaries and performance bonuses according to the labor contracts, position salary system, and performance management regulations they sign with the Company, but they do not receive allowances. Independent directors and external supervisors are entitled to annual allowances. During the reporting period, the Company paid a total of RMB 15.46 million in remuneration to directors, supervisors, and senior executives.



Compliant Operations

Internal Control

The Company maintains rigorous corporate governance and compliance operations grounded in legal principles. Aligned with the Basic Standard for Enterprise Internal Control and supplementary guidelines, the Company has developed the Internal Control Management System and related policies tailored to its business operations. The internal control framework encompasses five elements: control environment, risk assessment, control activities, information and communication, and internal monitoring. Through a robust evaluation mechanism, the Company continuously enhance and standardize its internal control practices to optimize operational efficiency, improve risk prevention capabilities, and ensure the successful achievement of strategic objectives.

The Company implements the internal control system based on the risk-oriented principle and internal control standards. During the reporting period, the Internal Control and Audit Department conducted nearly 20 audit engagements across key business functions including marketing, sales, supply chain, finance, and asset management. It identified control gaps including incomplete processes and procedural non-compliance. For audit findings, the Internal Control and Audit Department has delivered detailed remediation plans and collaborated with business units to implement corrective actions. Over 70 improvement actions were developed, achieving a 99.50% completion rate.

The Company has established risk information reporting systems,including the Internal Reporting System for Material Information, the Public Opinion Management System, and the Measures for the Management of Major Emergency Events, to improve the Company's ability to respond to emergencies and various public opinion issues, ensuring compliant operations. In addition, the Company prioritizes internal control culture development. During the reporting period, it continued to strengthen this culture by regularly organizing diverse promotional activities, such as interpreting internal control regulations in key business areas and analyzing classic internal and external audit cases. The Company disseminated internal control knowledge through multiple channels,including the internal learning platform, bulletin boards, and electronic journals, cultivating a culture where “everyone understands internal control, and every matter complies with regulations”. This further enhanced the internal control environment,laying a solid foundation for the Company's steady operations and sustainable development.

Tax Management

The Company strictly complies with national laws and regulations, paying taxes and fulfilling its responsibilities and obligations in accordance with the law. It also formulates *Tax Management Measures* and *Financial Management Measures* to regulate the Company's tax-related behavior and strengthen the prevention and control of tax payment risks. The Finance Center is responsible for tax management, including the formulation of tax management policies and the establishment of a sound tax management organization. The Human Resources Center collaborates with the Finance Center to carry out tax inspections and audits related to personal income tax conducted by tax authorities. Additionally, the Company periodically organizes tax training for employees to keep them updated on the latest tax policies and improve their professional skills, providing talent support for the Company's tax compliance management. During the reporting period, the Company paid a total of RMB 7.6019 million in taxes and had no tax-related violations.

 Tax Training

On December 19, 2024, employees from the Finance Center actively participated in a live training course themed “Expanding Overseas: How to Increase Corporate Profit Through Business Model Design”. The training covered how to effectively use tax treaties to reduce taxes and gain benefits. This training enhanced employees’ understanding of overseas tax handling.

Investor Relations Management

Information Disclosure

In strict accordance with the relevant laws and regulations such as the *Company Law*, the *Securities Law*, and the *Measures for the Administration of Information Disclosure by Listed Companies*, as well as the *Articles of Association*, and in light of the Company's actual situation, the Company has established the *Information Disclosure Affairs Management System* to standardize its information disclosure practices, promote its legal and compliant operations, and protect the legitimate rights of shareholders. At the same time, the Company ensures strict confidentiality of major undisclosed insider information. It maintains a registration system for insiders in accordance with the *Insider Registration Management System* to prevent insider trading based on undisclosed information. During the reporting period, the Company was not penalized for violations related to information disclosure.

Key Performance

During the reporting period, the Company disclosed **4** periodic reports and **89** interim announcements.

Investor Relations Management

The Company attaches great importance to investor relations management, enhancing communication with investors, and establishing a two-way communication mechanism through the *Investor Relations Management System*. The Company actively develops diverse communication channels with investors by periodically hosting performance briefings, utilizing the platform available at irm.cninfo.com.cn, optimizing the content of the Company's website, organizing on-site research activities, setting up a hotline, and creating an investor relations mailbox. These methods enable timely and effective responses to investor queries and concerns, fostering deeper communication and understanding between the Company and its investors, thus enhancing investor confidence and promoting the Company's steady development.

Key Performance

During the reporting period, the Company organized **4** investor communication meetings, engaged with **42** investors through the platform at irm.cninfo.com.cn, responded to **79** investor inquiries by phone, and conducted **14** additional communications via email and social media platforms.

Business Ethics

The Company strictly complies with all applicable laws and regulations, including the Company Law, the Anti-Monopoly Law of the People's Republic of China, and the Anti-Unfair Competition Law of the People's Republic of China, while upholding the highest standards of business ethics. It actively promote fair competition by combating unfair practices, preventing market disruption, and protecting legitimate rights. Through the commitment to legal compliance and ethical operations, it contributes to building a healthy economic ecosystem.

Anti-Commercial Bribery and Anti-Corruption

To create a clean and efficient work environment, the Company has established policies such as the Anti-Fraud Management System and the Conflict of Interest Management System. These policies explicitly prohibit red-line behaviors such as commercial bribery, asset misappropriation, conflicts of interest, unauthorized disclosure of confidential information, and falsification. Multiple reporting channels have been established to ensure transparent communication and protect whistleblower confidentiality. The Company's Internal Control and Audit Department serves as a permanent anti-fraud body, overseeing the execution, monitoring, and reporting of anti-fraud initiatives. Furthermore, the Statement on Anti-Corruption on the corporate website reinforces our zero-tolerance policy toward corruption and our commitment to internal and external oversight, promoting ethical business practices.

The Company actively promotes a culture of integrity by implementing robust anti-corruption measures. We enforce strict internal management systems to prevent bribery and corruption, while standardizing employee behavior through comprehensive compliance training programs. Moreover, regular integrity awareness initiatives include monthly internal control bulletins and seasonal anti-corruption reminders, helping employees identify and avoid potential risks.

Anti-Fraud Training

On August 22, 2024, the Company delivered anti-fraud training for departments such as Manufacturing Department, Quality Center, and Human Resources Center, focusing on the objectives of anti-corruption and integrity, the definition of corruption and fraud, and the Company's anti-corruption system framework. This training enhanced participants' understanding of ethical compliance, equipped them with proper reporting procedures for fraudulent activities, and strengthened our culture of collective accountability and mutual oversight.



Anti-Fraud Training

Anti-Unfair Competition

The Company strictly adheres to the Anti-Unfair Competition Law of the People's Republic of China and all applicable regulations, maintaining a firm stance against imposing unreasonable restrictions on business partners. It ensures full compliance with fair competition principles in all commercial activities, actively promoting a healthy and competitive market environment. Additionally, the Company requires all suppliers to sign Integrity Agreements as a safeguard against improper transactions in procurement process.

Reporting Channels and Whistleblower Protection

The Company maintains a firm commitment to operational integrity and has established a whistleblowing mechanism. Managed by the Internal Control and Audit Department, multiple reporting channels, including a dedicated email, hotline, and mailing address, to ensure convenient and confidential disclosure of misconduct. To promote ethical vigilance, the Company offers a whistleblower incentive program. Verified reports that uncover fraudulent activities may qualify for discretionary rewards, reinforcing our dedication to fostering transparency and integrity across all business operations.

The Company is fully committed to protecting lawful whistleblowers. All reports are handled with strict confidentiality, and any form of unlawful discrimination, retaliation, or hostile actions against whistleblowers is strictly prohibited. Unauthorized disclosure of whistleblower information or any retaliatory actions will result in disciplinary measures under company policies.. In cases involving legal violations, the matter will be referred to appropriate government or judicial authorities for legal action.

| Channels |
|--|
| Email: inform@hello-tech.com Tel.: +86 15361438160 Address: Internal Control and Audit Department, 39th Floor, Building 2, OCT Innovation Tower, Northwest corner of the intersection of Mintang Road and Baisong Road, Minzhi Street, Longhua District, Shenzhen, Guangdong Province, China |

Responsible Marketing

The Company strictly complies with the *Advertising Law of the People's Republic of China*, as well as the relevant marketing laws, regulations, and codes of conduct in the countries and regions where its overseas self-operated online platforms and third-party e-commerce platforms are located. False or misleading information is strictly prohibited, and all branding and promotional activities are carried out with a strong sense of responsibility. In light of the distinct nature of cross-border operations and to enhance customer experience, the Company has adopted bilingual (Chinese and English) brand brochures and product manuals to improve the accuracy and readability of information. In addition, the Company has formulated the *External Publication Review and Release Process*, which categorizes external content into three levels—S, A, and B—for tiered internal review, ensuring standardized and professional public-facing materials.

The Company continues to strengthen employees' awareness of responsible marketing. In 2024, the Company conducted dedicated legal compliance training sessions for selling and marketing. The training focused on contract signing and fulfillment, legal compliance in advertising and marketing, export control regulations, and economic sanctions compliance, significantly enhancing employees' awareness of legal compliance and laying a solid legal foundation for the Company's marketing activities. During the reporting period, the Company did not experience any violations related to marketing practices.





Technological Innovation
Driving Industrial Synergy
and Progress

Data Security and Customer Privacy Protection

The Company places a high priority on data security and customer privacy. It continues to strengthen its information security and privacy protection frameworks by conducting data security audits and employee training, fostering a strong culture of security awareness and regulatory compliance to ensure end-to-end data security and control. No information security breaches occurred during the reporting period.

Data Security Management

In accordance with relevant laws and regulations such as the *Data Security Law of the People's Republic of China*, the *Cybersecurity Law of the People's Republic of China*, and the *Information Security Technology - Baseline for Classified Cybersecurity Protection* (GB/T 22239-2019), the Company has developed policies such as the *Data Security Management Measures* and the *Information Security Management Manual* and built a comprehensive data security management system. An Information Security Task Force has been formed as the chief authority for data security, responsible for developing data security management systems and auditing data security management. At the departmental level, data security officers and data asset managers are appointed to jointly implement classified and tiered information security controls, thereby establishing a robust and comprehensive information security framework. During the reporting period, the Company completed the 2024 Classified Cybersecurity Protection Evaluation in accordance with relevant provisions and was officially certified as a "Class II Classified Cybersecurity Protection" entity.



Classified Cybersecurity
Protection Evaluation
Results

Data Security Measures

Information Security Emergency Plan

The Company has developed an *Information Security Emergency Response*, which establishes a scientific, efficient, and responsive emergency mechanism, significantly enhancing its ability to address and manage information security incidents. Under this framework, the Company has strengthened its monitoring, forecasting, and early warning systems for information security incidents, conduct tiered management for pre-warning information, take preventive measures, establish a reporting mechanism, effectively resolve incidents, and conduct post-incident review and oversight protocols, forming a closed-loop emergency management system for information security incidents.

Information Security Awareness Promotion

The Company places great emphasis on enhancing employees' information security awareness. Through activities such as security awareness campaigns and specialized training, the Company comprehensively strengthens employees' understanding and attention to information security, thereby fortifying the information security defense line and ensuring the Company's stable development. During the reporting period, 100% of employees in key positions received data security and customer privacy protection-related training, with an average of 1.5 hours of training per employee. Additionally, the Company promotes information security knowledge and enhances its partners' awareness and preventive capabilities by signing confidentiality agreements and implementing VPN access permissions, thereby ensuring the protection of information security during cooperation.

Specialized Training on Data Compliance (GDPR)

The Company engaged an external law firm to conduct specialized training on data compliance (GDPR). The training covered the scope of GDPR, definitions and classifications of personal information, technical methods of data protection, the rights of data subjects, and key compliance points for cross-border data transfer. It emphasized the need for the Company to process data in the principles of legality, fairness, and transparency, obtain user consent in a reasonable manner, and develop clear and explicit privacy policies. This training has helped employees master GDPR compliance knowledge, improved the Company's data compliance management level, and mitigated data compliance risks in the European market.



Specialized Training on
Data Compliance (GDPR)

Network Access Control

The Company utilizes network access control technologies to ensure that only authorized, legitimate, and secure terminals can access the Company's network. Unauthorized devices are prevented from gaining access. Simultaneously, the Company deploys bastion hosts to record and monitor login, access, and operational activities, minimizing the risk of internal network attacks. Additionally, third-party organizations are hired to conduct penetration testing to identify and correct issues promptly.

Customer Privacy Protection

The Company attaches great importance to customer privacy protection. By signing *Privacy Agreements and User Agreements* with customers, the Company clearly defines both parties' rights and obligations, ensuring the full protection of customer privacy.





People-Oriented Approach for Common Development and Social Contribution



Labor Rights

Hello Tech highly values talent development. It has established a comprehensive recruitment, career development, and compensation and benefits system in compliance with relevant laws and regulations, providing employees with a broad career platform. At the same time, the Company upholds ethical and legal standards, resolutely rejects child labor and forced labor, strongly opposes workplace discrimination and harassment, and strives to create a diverse, equitable, just, and inclusive work environment to safeguard employees' legal rights in all aspects. As of the end of the reporting period, the Company has passed the SA 8000 Social Responsibility Management System certification.



SA 8000 Social Responsibility Management System Certification

Employee Recruitment and Management

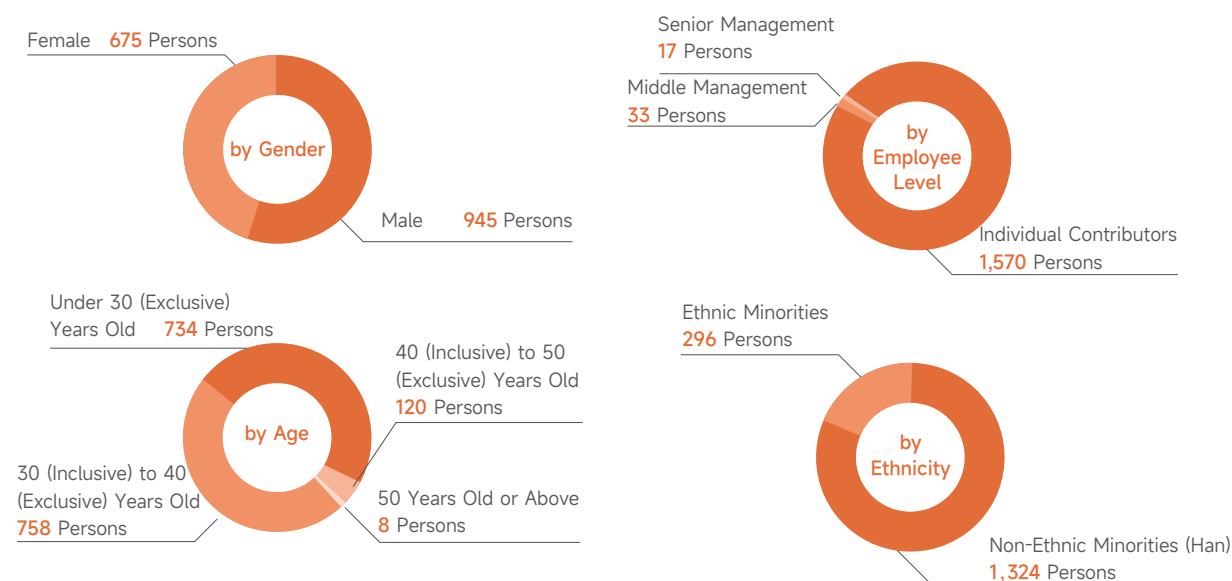
In strict accordance with the *Labor Law of the People's Republic of China*, the *Labor Contract Law of the People's Republic of China* and other relevant laws and regulations, Hello Tech has formulated the *Recruitment Management Measures*, the *Implementation Rules for Employee Recruitment*, the *Employee Handbook* and other policies and established a comprehensive management system that covers the entire process from recruitment, onboarding, ongoing management, to eventual departure, ensuring employees' legal rights and fostering harmonious labor relations.

The Company has established a diversified recruitment system, expanding talent acquisition channels through both online and offline integrated methods. The Company posts job openings on mainstream recruitment platforms such as its official website, Liepin, Boss Zhipin, and 51Job. Additionally, the Company leverages industry conferences, online webinars, and other talent recruitment initiatives. To precisely attract high-end talent, the Company has established strategic partnerships with top domestic and international headhunting firms to seek out leading talent in specialized fields. Furthermore, the Company deepens its cooperation with universities, establishing long-term talent pipelines with institutions in regions such as East China, Guangdong, Guizhou, Guangxi, and Yunnan. The Company also reserves professional and technical talent through joint training programs and the development of internship bases.

Key Performance

As of the end of the reporting period, the Company has a total of **1,620** employees. During the reporting period, the Company hired **1,171** new employees, while **832** employees left the Company, with an employee turnover rate of **33.93%**.

Employee Composition



Prohibition of Child Labor and Forced Labor

The Company has formulated the *Forced Labor Control Procedures* and other policies to prevent forced labor incidents from the source, effectively safeguarding employees' legal rights. Strict identity verification and background check mechanisms are implemented during the recruitment and onboarding processes to ensure the authenticity of employee information and effectively prevent child labor. During the reporting period, there were no incidents of employing child labor or forced labor.

Diversity, Equality and Inclusion

The Company is dedicated to creating a diverse, equal, and inclusive workplace environment. To this end, it has implemented policies such as the *Anti-Discrimination Control Procedures* and the *Procedures for Prohibition of Corporal Punishment and Abuse Control*, strictly prohibiting any form of discrimination against employees based on factors such as gender, race, age, health condition, sexual orientation, and nationality. At the same time, the Company provides equal opportunities for all employees in recruitment, compensation, benefits, and promotion. Anti-discrimination training is included in the onboarding process for new employees, clearly stating the prohibition of any form of abuse, retaliation, or harassment. Any discriminatory actions against employees who raise concerns or provide feedback are strictly forbidden. In addition, the Company has set up a Suggestion Box, allowing employees who experience discrimination to file complaints. Management representatives will conduct investigations upon receiving the complaints. Once confirmed, discriminatory individuals will be severely punished, and the outcomes of the investigation will be communicated to complainants. During the reporting period, no discrimination incidents occurred.

Compensation and Benefits

In accordance with relevant national and local laws and regulations, and based on practical considerations, we have developed and implemented the *Compensation Management System*, the *Performance Management Measures* and other policies, and established a comprehensive compensation and benefits system as well as a performance evaluation mechanism. The Company follows the 3P (Position, Person, Performance) compensation philosophy to determine employee salaries, considering job levels, individual capabilities, and performance. The salary structure includes base salary, performance bonuses, as well as short-term and long-term incentives. Performance evaluations are deeply integrated into the compensation system, directly influencing annual performance bonuses and salary adjustments. This structure serves as a motivation tool to inspire employees, fully engaging their initiative and creativity to support the Company's strategic development. Special allowances such as night snack subsidies, night shift allowances, and handling subsidies are provided for certain positions. If necessary, the Company arranges overtime work in compliance with the law, either through compensatory time off or overtime pay. During the reporting period, 63% of employees underwent regular performance and career development evaluations.

Performance Appeals and Feedback

The Company works together with employees to set performance goals, conducting reviews every six months to ensure key performance indicators (KPIs) are met. In case of deviations, feedback and coaching are provided. During the performance evaluation process, if an employee feels they have been treated unfairly or are dissatisfied with the evaluation results, they have the right to file a complaint directly with the Human Resources Center within five days of the evaluation period or its conclusion. Upon receiving a departmental complaint, the Human Resources Center will respond within three working days on whether the complaint will be accepted. For an accepted complaint, the Human Resources Center will investigate the contents of the complaint, verify the details with the complainant, and review the complaint report. If the complaint is verified, the employee will undergo a re-evaluation based on the performance assessment process, and the final results will be communicated to the complainant.

Employee Benefits

In strict compliance with the *Welfare Management Measures*, the Company offers employees statutory benefits such as social insurance and housing provident fund, along with additional perks including holiday greetings, meal subsidies, and holiday activities, enhancing employee satisfaction and cohesion.



Statutory benefits

Social insurance and housing provident fund, statutory paid leave, and overtime allowances

Health support

Annual physical examinations and healthcare kits

Life care

Employee dormitories, meal subsidies, holiday greetings, and birthday gifts

Democratic Governance

The Company has offered diverse channels to listen to the voices of employees. Through departmental forums, one-on-one communication, and other face-to-face exchanges, we actively engage with employees. We also collect employee feedback through online channels such as phone calls, WeChat, DingTalk, and email.

Employee Care

Employee Activities

The Company values cultural development. During the reporting period, the Company organized basketball, football and badminton matches, hiking, and other activities to strengthen internal cohesion and foster a positive work atmosphere. Additionally, the Company set up a psychological wellness room to help employees alleviate work-related stress.



Basketball Activities



Badminton Activities



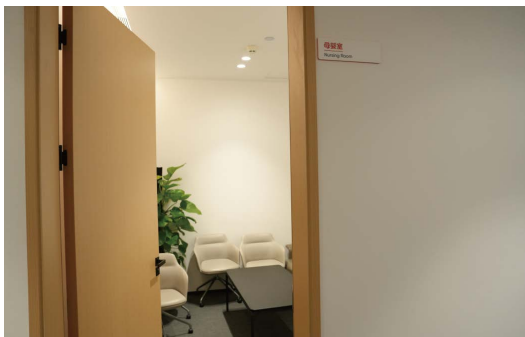
Hiking



Wellness Activities

Protection of Female Employees' Rights

The Company places great emphasis on protecting the rights of female employees, offering prenatal check-up leave, maternity leave, breastfeeding leave, and half-day full-pay sick leave each month without the need for a certificate. In strict accordance with the principle of equality, the Company ensures that female employees have equal rights in areas such as salary determination, promotion opportunities, and access to training resources.

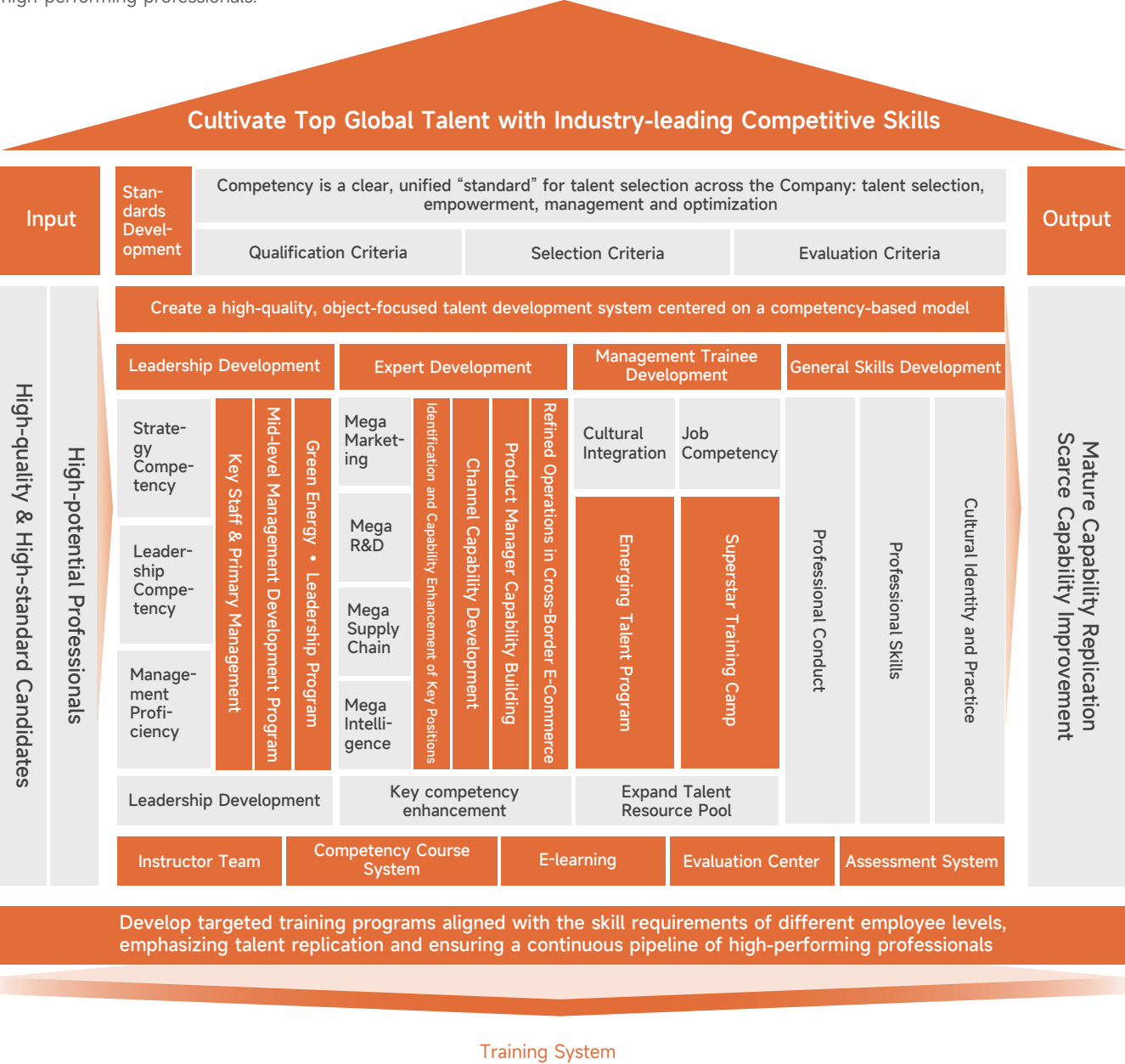


Lactation Room

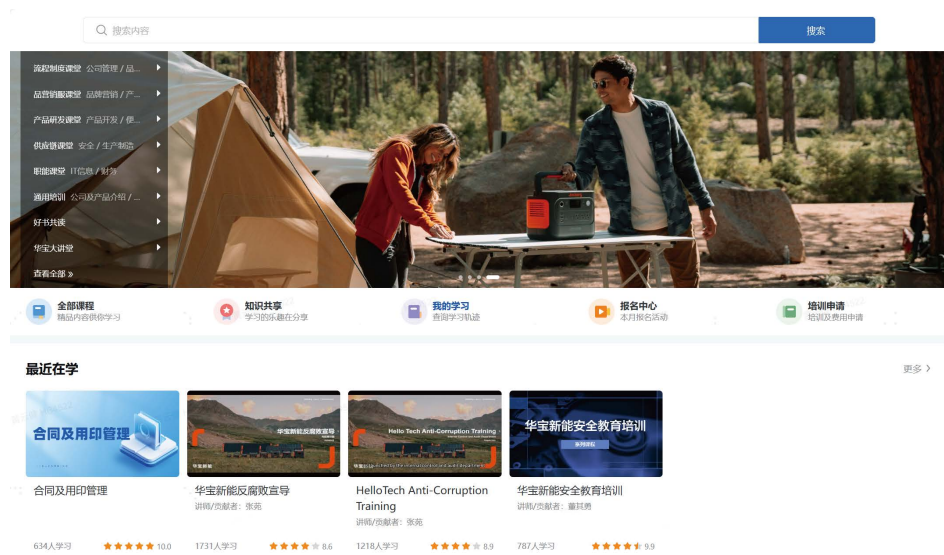
Training and Development

Employee Training

The Company is also committed to the professional development of its employees. It has established a Training Management Program and other policies to continuously refine its training system and strengthen its talent cultivation mechanisms. The Company develops an annual training plan that includes areas such as professional knowledge learning, skill enhancement, and management development, aimed at improving employees' overall competencies. The training system is designed to cultivate top global talent with industry-leading competitive skills. Centered on a competency-based model, the Company develops targeted training programs aligned with the skill requirements of different employee levels, emphasizing talent replication and ensuring a continuous pipeline of high-performing professionals.



The Company has established an Cloud Academy Online Learning Platform, which includes practical courses such as *Hello Tech Anti-Corruption Promotion* and *Hello Tech Contract and Seal Management Training*, helping employees deeply understand the Company's systems and compliance requirements. The online platform allows employees to learn anytime and anywhere, offering flexibility and convenience. It not only promotes the enhancement of professional knowledge and business capabilities but also supports the Company in establishing standardized management and creating an efficient, compliant work environment. Regarding faculty development, the Company has 16 instructors, with an average comprehensive rating of 9.23. During the reporting period, 1,620 employees participated in online learning, accumulating a total of 54,680 hours of training, with an average training time of 33 hours per employee.



Cloud Academy Online Learning Platform

Key Performance

During the reporting period, the Company invested RMB **1.5** million in employee training, organized **300** training sessions and engaged **9,000** participants, achieving a training coverage rate of **85%**.

Employee Promotion

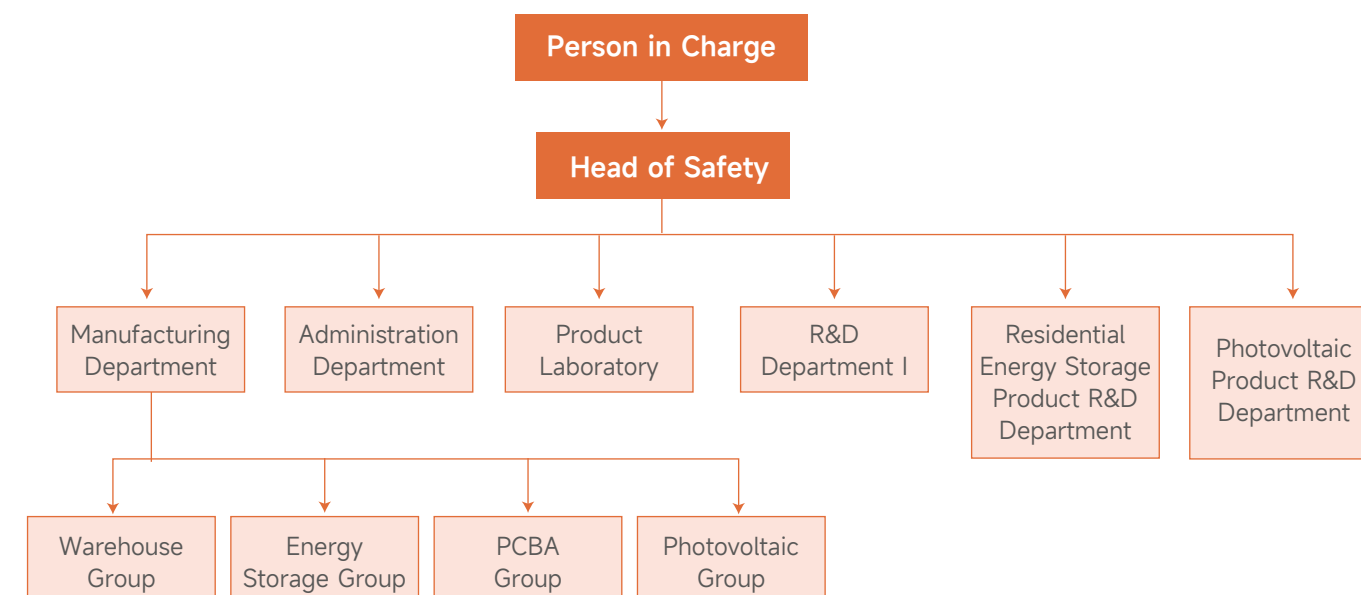
The Company places great importance on talent development. It has formulated policies such as the *Talent Management Measures*, *Promotion Management Measures*, and *Employee Qualification Management Measures* to establish a scientific and comprehensive promotion channel and management mechanism, ensuring transparent and open promotion and safeguarding employees' rights to information and fair competition. The Company has set up three promotion paths: management, professional, and cross-channel promotion, encouraging employees to specialize in their respective areas of expertise and supporting the growth of various talent types.

According to the *Talent Management Measures*, the Company conducts a semi-annual talent review to evaluate and identify current employees, providing insights into the talent structure and status, enabling rational talent allocation and development, and unlocking employee potential to support the achievement of the Company's strategies and business objectives. During the reporting period, 300 employees were promoted. Additionally, the Company has formulated the *Internal Talent Mobility Management Measures*, encouraging employees to explore internal job transfers to find positions better suited to their skills, broadening their career development prospects. During the reporting period, 660 employees underwent internal job transfers.

Occupational Health and Safety

Safety Production Management

In strict compliance with relevant laws and regulations, such as the *Law of the People's Republic of China on Work Safety* and the *Law of the People's Republic of China on Prevention and Control of Occupational Diseases*, the Company has established policies such as the *Work Safety Responsibility Management System*, the *Work Safety Rewards and Punishment Management System*, and the *Work Safety Investment Management System*, and established a work safety management framework, gradually improving its work safety management system that covers all employees. As of the end of the reporting period, the Company has passed the certification of the ISO 45001 Occupational Health and Safety Management System.



Work Safety Management Framework



ISO 45001 Occupational Health and
Safety Management System Certification

The Company follows the principle of “safety first and prevention-oriented integrated management”, setting reasonable work safety goals to ensure the implementation of safety measures and provide a solid guarantee for the Company’s high-quality development.

| Indicator | Objectives | Achievement |
|---|------------|----------------------|
| Work-related injuries | 0 case | All targets achieved |
| Severe injuries | 0 case | |
| Major fires | 0 case | |
| Incidence rate of occupational diseases | 0 | |
| Rectification rate for major accident hazards | 100% | |
| Percentage of special operators licensed | 100% | |
| Safety training pass rate | 100% | |

Occupational Disease Management

In compliance with the *Law of the People's Republic of China on Prevention and Control of Occupational Diseases*, the *Administrative Measures for Occupational Disease Hazard Project Declaration* and other laws and regulations, the Company has developed the *Occupational Health Management System*, aiming to comprehensively prevent, control, and eliminate occupational hazards, effectively prevent occupational diseases and protect employees' health and related rights. Every year, the Company invites professional third parties to conduct workplace occupational disease hazard factor testing. For workplaces identified with occupational disease risks, the Company posts occupational disease hazard notification cards, installs protective equipment such as side suction hoods, pipe exhaust hoods, central air conditioning, and exhaust fans, and ensures their proper functioning, to reduce employees' exposure to occupational disease hazard factors and effectively safeguard their occupational safety.

Key Performance

During the reporting period, the Company achieved **100%** coverage of occupational hazard position health examinations and **100%** assessment of occupational risk factor, with no case of occupational disease-related health problems.

| 焊锡岗位 职业病危害告知卡 | 锚雕岗位 职业病危害告知卡 | 擦拭岗位 职业病危害告知卡 |
|---|---|---|
| <div><div>焊锡岗位 职业病危害告知卡</div><div>工作场所存在二氧化锡, 对人体有害, 请注意防护</div><div><div>健康危害</div><div>长期吸入锡烟尘进入人体, 吸入二氧化锡烟尘可发生尘肺病。锡烟尘对呼吸系统、神经系统、心血管系统、免疫系统、生殖系统、内分泌系统、造血系统、泌尿系统、消化系统、运动系统、皮肤、眼睛、黏膜等均有危害。长期吸入二氧化锡烟尘可引起锡尘肺病。</div><div>理化特性</div><div>二氧化锡 (stannic oxide)</div><div>性状: 白色粉末, 无臭, 无味, 不溶于水, 微溶于酸, 不溶于碱。熔点: 1610°C, 沸点: 2350°C。密度: 7.31 g/cm³。折射率: 2.05。溶解性: 不溶于水, 微溶于酸, 不溶于碱。</div><div>急救措施</div><div>(1) 皮肤接触: 用大量清水冲洗。(2) 眼睛接触: 用大量清水冲洗。(3) 吸入: 转移到新鲜空气处, 必要时进行人工呼吸。(4) 误食: 漱口, 不要催吐, 立即就医。</div><div>防护措施</div><div>佩戴防尘口罩, 穿防护服, 戴手套, 工作场所禁止饮食、吸烟。</div><div>应急处置</div><div>1. 皮肤接触: 用大量清水冲洗。2. 眼睛接触: 用大量清水冲洗。3. 吸入: 转移到新鲜空气处, 必要时进行人工呼吸。4. 误食: 漱口, 不要催吐, 立即就医。</div><div>注意防尘</div><div>注意通风</div><div>急救电话: 120 消防电话: 119 职业卫生咨询电话: 2338933 24小时举报电话: 27799010</div></div></div> | <div><div>锚雕岗位 职业病危害告知卡</div><div>工作场所存在二氧化锡, 对人体有害, 请注意防护</div><div><div>健康危害</div><div>长期吸入锡烟尘进入人体, 吸入二氧化锡烟尘可发生尘肺病。锡烟尘对呼吸系统、神经系统、心血管系统、免疫系统、生殖系统、内分泌系统、造血系统、泌尿系统、消化系统、运动系统、皮肤、眼睛、黏膜等均有危害。长期吸入二氧化锡烟尘可引起锡尘肺病。</div><div>理化特性</div><div>二氧化锡 (stannic oxide)</div><div>性状: 白色粉末, 无臭, 无味, 不溶于水, 微溶于酸, 不溶于碱。熔点: 1610°C, 沸点: 2350°C。密度: 7.31 g/cm³。折射率: 2.05。溶解性: 不溶于水, 微溶于酸, 不溶于碱。</div><div>急救措施</div><div>(1) 皮肤接触: 用大量清水冲洗。(2) 眼睛接触: 用大量清水冲洗。(3) 吸入: 转移到新鲜空气处, 必要时进行人工呼吸。(4) 误食: 漱口, 不要催吐, 立即就医。</div><div>防护措施</div><div>佩戴防尘口罩, 穿防护服, 戴手套, 工作场所禁止饮食、吸烟。</div><div>应急处置</div><div>1. 皮肤接触: 用大量清水冲洗。2. 眼睛接触: 用大量清水冲洗。3. 吸入: 转移到新鲜空气处, 必要时进行人工呼吸。4. 误食: 漱口, 不要催吐, 立即就医。</div><div>注意防尘</div><div>注意通风</div><div>急救电话: 120 消防电话: 119 职业卫生咨询电话: 2338933 24小时举报电话: 27799010</div></div></div> | <div><div>擦拭岗位 职业病危害告知卡</div><div>工作场所存在二氧化锡, 对人体有害, 请注意防护</div><div><div>健康危害</div><div>长期吸入锡烟尘进入人体, 吸入二氧化锡烟尘可发生尘肺病。锡烟尘对呼吸系统、神经系统、心血管系统、免疫系统、生殖系统、内分泌系统、造血系统、泌尿系统、消化系统、运动系统、皮肤、眼睛、黏膜等均有危害。长期吸入二氧化锡烟尘可引起锡尘肺病。</div><div>理化特性</div><div>二氧化锡 (stannic oxide)</div><div>性状: 白色粉末, 无臭, 无味, 不溶于水, 微溶于酸, 不溶于碱。熔点: 1610°C, 沸点: 2350°C。密度: 7.31 g/cm³。折射率: 2.05。溶解性: 不溶于水, 微溶于酸, 不溶于碱。</div><div>急救措施</div><div>(1) 皮肤接触: 用大量清水冲洗。(2) 眼睛接触: 用大量清水冲洗。(3) 吸入: 转移到新鲜空气处, 必要时进行人工呼吸。(4) 误食: 漱口, 不要催吐, 立即就医。</div><div>防护措施</div><div>佩戴防尘口罩, 穿防护服, 戴手套, 工作场所禁止饮食、吸烟。</div><div>应急处置</div><div>1. 皮肤接触: 用大量清水冲洗。2. 眼睛接触: 用大量清水冲洗。3. 吸入: 转移到新鲜空气处, 必要时进行人工呼吸。4. 误食: 漱口, 不要催吐, 立即就医。</div><div>注意防尘</div><div>注意通风</div><div>急救电话: 120 消防电话: 119 职业卫生咨询电话: 2338933 24小时举报电话: 27799010</div></div></div> |

Notification Card of Occupational Disease Hazard

Work Safety Measures

| | |
|----------------------------------|---|
| Digital Supervision | <ul style="list-style-type: none">Install multiple cameras in 12 key control areas, such as battery assembly equipment and battery warehouses through an integrated fire safety and security video monitoring system, deploy 577 monitoring-linked alarm screens that cover battery production and storage areas, enabling intelligent detection of anomalies like battery cell thermal runaway and linking to the fire protection system, thereby achieving intelligent, integrated fire safety and security monitoring to reduce the risk of safety accidents |
| Risk Management and Control | <ul style="list-style-type: none">Identify and assess work safety risks within the entire company each year and develop targeted control measures following the <i>Graded Safety Risk Control and Hidden Hazard Investigation and Governance System</i> |
| Identification of Hidden Hazards | <ul style="list-style-type: none">Conduct monthly inspections of hidden hazards, and rectify 100% of identified issuesEncourage employees to identify and eliminate accident hazards and reward those who can prevent major safety accidents |
| Emergency Plan | <ul style="list-style-type: none">Formulate the <i>Emergency Plan for Work Safety Accidents</i>, which defines comprehensive emergency plans, special emergency plans, and on-site disposal plans to standardize the emergency response process and establish a sound emergency handling mechanism for unexpected work safety accidentsConduct 6 emergency drills during the reporting period |
| Awareness Promotion | <ul style="list-style-type: none">Safety Training Deliver 64 safety education and training sessions during the reporting periodImprove a comprehensive work safety production responsibility system, implement the <i>Work Safety Responsibility Commitment Letter</i> at all levels, and promote work safety awareness among employeesPublicize the results of hidden hazard investigation and rectification on a monthly basis, and post position risk notification cards to raise safety awareness |

Safety Production Month

In June 2024, the Company organized a Work Safety Month event and practical drills themed “Everyone Has Safety Awareness and Knows Emergency Response – Smoothing Life Passage”. Through safety quizzes and hands-on drills, the initiative significantly enhanced employees' safety awareness and emergency response capabilities, helping to prevent accidents before they occur and reinforcing the Company's safety culture. A total of 320 prizes were distributed, and 1,210 participants attended the event.



Safety knowledge quiz and fun crossword puzzle

Night-time Firefighting Emergency Drill

Fire Extinguisher Practical Drills

Social Welfare

Hello Tech upholds its responsibility and actively engages in social welfare activities. In emergency disaster relief efforts, the Company provided clean energy support for rescue operations by donating Jackery solar generators, solar panels and other green energy products. Additionally, the Company has been deeply involved in several ecological protection projects. It joined the Million Trees (Forest) Project, supporting the Hohxil Nature Reserve patrol efforts by providing green energy equipment, thereby enhancing the effectiveness of ecological protection.

Support for Emergency Disaster Relief Efforts

On May 13, 2024, at the 3rd Yangtze River Delta International Emergency Disaster Reduction & Rescue Expo held in Shanghai, Hello Tech officially announced its partnership with the China Association for Disaster Prevention and held a signing ceremony on site, marking another significant breakthrough for the Company in the field of emergency disaster reduction and rescue.

Power Support for the Guangdong Shaoguan Flood Rescue Efforts

In April 2024, heavy rainfall in areas such as Shaoguan, Guangdong, led to floods, landslides, and other disasters, causing widespread disruptions to water, electricity, and communication services. The Blue Sky Rescue teams from Huizhou, Shaoguan, and Heyuan Jiangdong New District urgently responded. Jackery quickly launched its emergency disaster relief support plan, providing multiple capacity solar generators to ensure power for rescue, exploration, and communication equipment. Furthermore, Jackery opened a dedicated communication channel for public welfare rescue teams, continuously supporting emergency disaster relief efforts.



Power Support for the Guangdong Shaoguan Flood Rescue Efforts

Donations for the Noto Earthquake in Japan

In January 2024, following the Noto Earthquake in Japan, the Company swiftly responded by donating 260 solar generators and solar panels, worth approximately RMB 1.187 million, to Wajima City, Suzu City, and other affected areas. To ensure the rapid delivery of supplies to disaster-stricken communities, the Company planned four transportation routes, leveraged multiple channels to meet the electricity needs of the affected regions, and contributed positively to the earthquake relief efforts, highlighting the Company's social responsibility and commitment.



Donations for the Noto Earthquake in Japan

Environment Protection

Hello Tech joins forces with organizations such as the World Wildlife Fund (WWF) and the China Green Foundation, donating solar generators and using green and clean energy to safeguard global natural ecosystems. Additionally, the Company actively participates in ecological projects and land desertification restoration initiatives.

Collaboration with the Million Trees (Forest) Project to Build a Greener Home for All

From 2022 to 2024, Hello Tech had been an active participant in the Million Trees (Forest) Project, initiated by the China Green Foundation, UN Environment Programme, and the Climate Group for three consecutive years. The Company undertook ecological protection projects for poverty alleviation in Tongwei, Gansu (sea buckthorn planting), Minqin, Gansu (Haloxylon ammodendron planting), and Alxa, Inner Mongolia (ecological forest restoration), having planted more than 30,000 trees, and restored over 355,800 square meters of desertification land.



Collaboration with the Million Trees (Forest) Project to Build a Greener Home for All

Support for the Hohxil Public Welfare Project

Hohxil, a region rich in ecological resources, is also highly vulnerable and urgently needs protection. The Hohxil Forest Police Bureau's mountain patrol team has long been stationed in this wilderness, quietly safeguarding the biological habitats. However, the unstable power supply is a significant challenge that hampers the smooth operation of their patrol work. To this end, the Company donated RMB 0.28 million along with a batch of solar generator packages to ensure that the patrol team can maintain communication with the outside world in remote areas, facilitating the normal operation of communication, lighting, and living equipment while minimizing negative environmental impacts.



Hohxil Public Welfare Project



Energy Conservation and Carbon Reduction to Practice the Green Development Concept



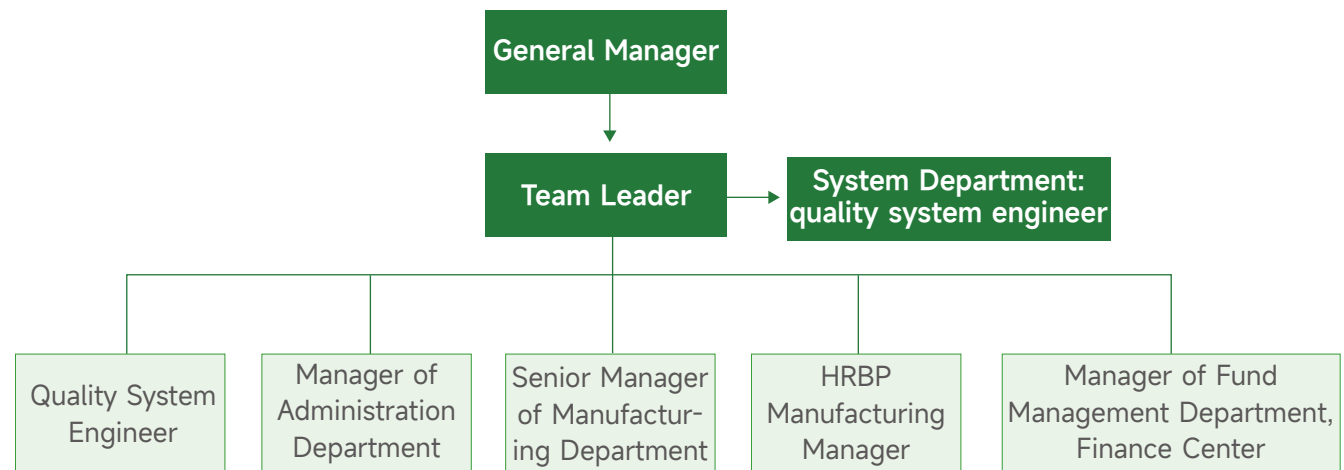
Response to Climate Change

Climate change has gained widespread attention globally. Hello Tech actively faces the challenges and opportunities it presents, is committed to green, low-carbon development practices and responds to the national “peak carbon dioxide emissions and carbon neutrality” goals, contributing to global climate change mitigation through concrete actions.

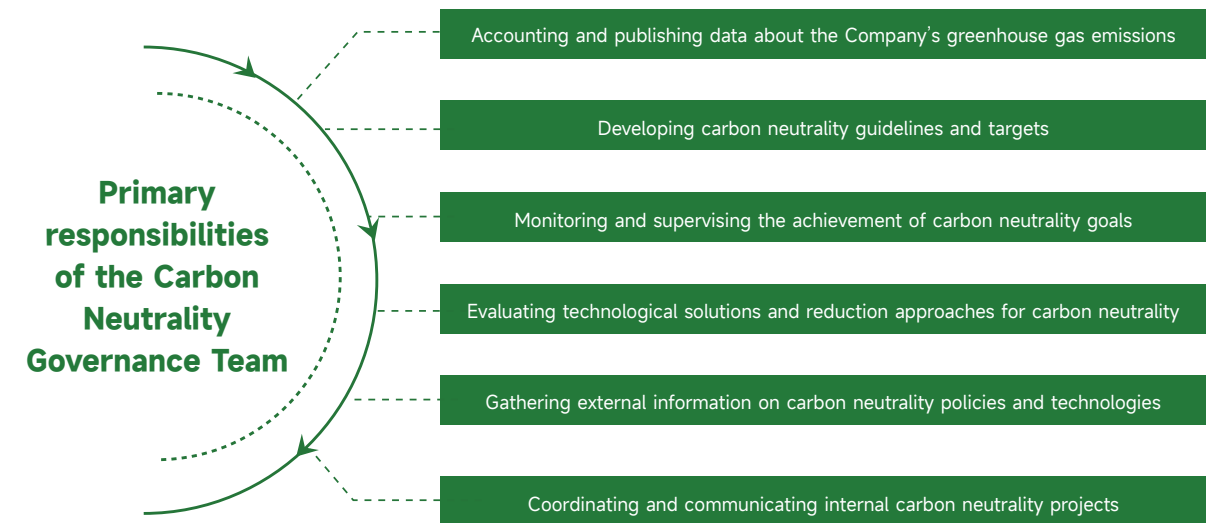
Climate Change Management

·Governance

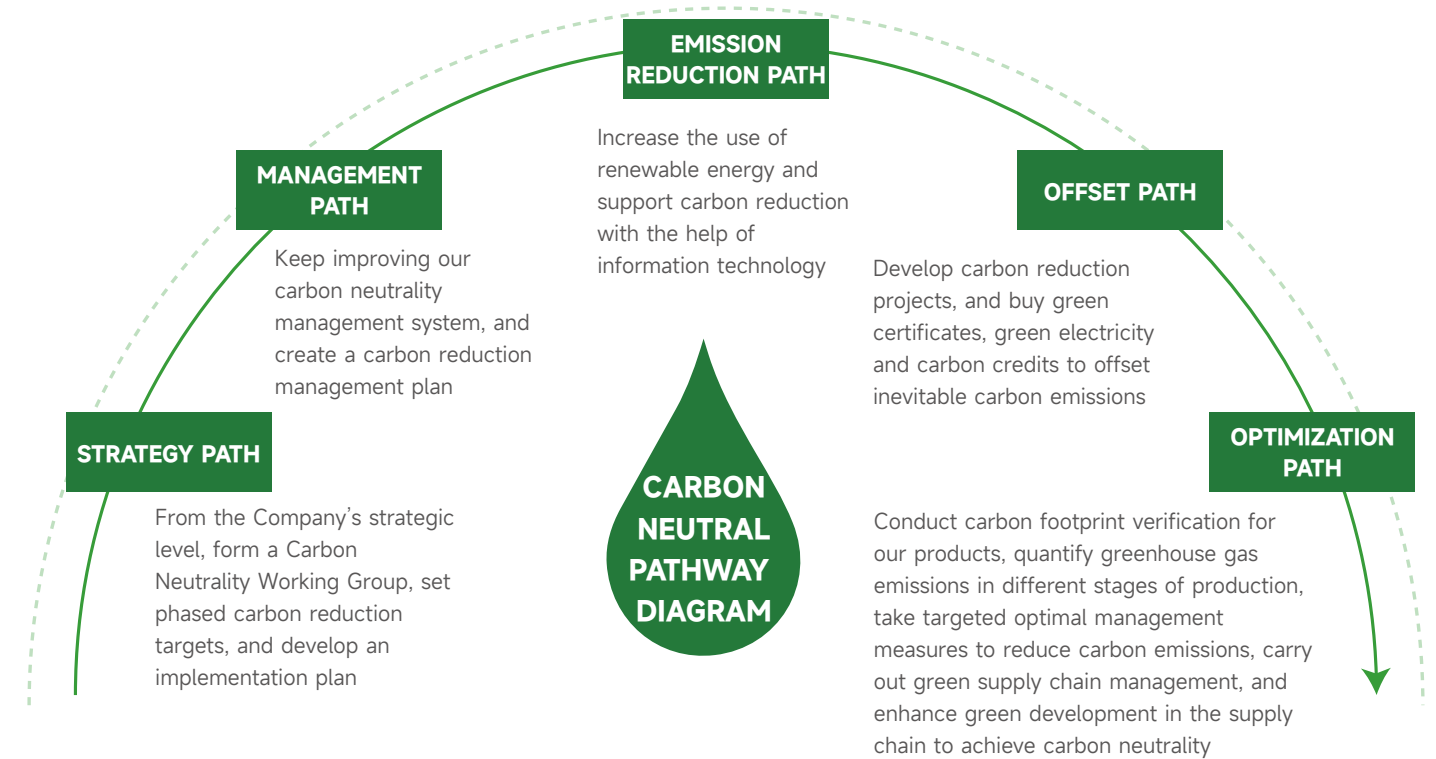
The Company has established a Carbon Neutrality Governance Team, led by the Company’s General Manager, to coordinate the climate actions and carbon neutrality efforts, formulate low-carbon development action plans, and continuously monitor the achievement of objectives, promoting the Company’s green and low-carbon transformation while enhancing resilience to climate change.



Structure of Carbon Neutrality Governance Team



The Company aims to achieve carbon neutrality by developing a climate strategy based on the strategy path, management path, emission reduction path, offset path, and optimization path, which promote us in advancing carbon neutrality actions.



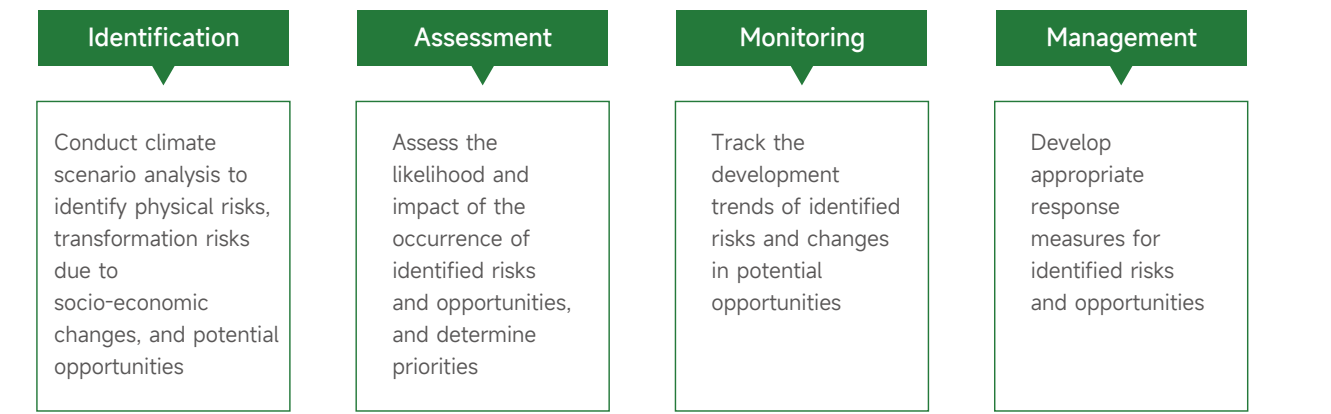
·Strategy

| Risk Type | | Description of Risk | Impact Duration | Affected Value Chain | Financial Impact | Countermeasures |
|------------------------|------------------------|---|-----------------|----------------------|--------------------------------|--|
| Physical Risks | Acute Risks | Extreme weather events such as typhoons and floods may damage production facilities, warehouses, and products, disrupt logistics, and interrupt operations | Short term | Full supply chain | Increased operating costs | ● Formulate a Typhoon and Severe Weather Emergency Plan and conduct drills |
| | Policy and Legal Risks | Stringent carbon emissions requirements in countries such as Europe and the United States may impact the Company’s overseas markets | Medium term | Operations | Increased operating costs | ● Conduct carbon footprint verification for our products and progressively integrate green, low-carbon, and environmentally friendly principles throughout the product lifecycle |
| Transformational Risks | Technology Risks | Competitors launch advanced low-carbon products, while the Company’s investments in low-carbon and sustainable technologies fail to deliver expected results, resulting in a competitive disadvantage | Long term | Operations | Reduction in operating revenue | ● Increase its R&D investments and attract talent |
| | Reputation Risks | Poor performance in climate action damages the Company’s reputation, affecting consumer purchasing decisions and investor confidence | Long term | Operations | Reduction in operating revenue | ● Regularly publish sustainability reports and promptly respond to consumer inquiries, enhancing the Company’s transparency and credibility |
| | Market Risks | The Company’s products face slower sales as consumer demand for low-carbon products rises | Medium term | Downstream | Reduction in operating revenue | ● Ramp up research and development of green, low-carbon products to meet market demand |

| Opportunity Type | Description of Opportunity | Impact Duration | Affected Value Chain | Financial Impact | Countermeasures |
|--|--|-----------------|------------------------|-------------------------------|--|
| Opportunities for Low-Carbon Products | Capture a larger share of the market amid the global low-carbon transition and growing demand for green energy storage solutions | Long term | Operations | Increase in operating revenue | ● Invest heavily in research and development to launch high-efficiency, environmentally-friendly energy storage products |
| Opportunities for Technological Innovation | Enhance its energy storage technology R&D to boost product competitiveness and expand into new markets | Long term | Operations, downstream | Increase in operating revenue | ● Establish R&D platforms to attract top talent |
| Opportunities of Policy Support | Benefit from national policies that promote the development of energy storage technologies | Short term | Operations | Decrease in operating cost | ● Actively apply for subsidies and tax incentives |

·Impact, Risk, and Opportunity Management

The Company has established processes for identifying, assessing, monitoring, and managing climate risks and continuously refined its climate risk management framework by dynamically adjusting response strategies in line with evolving internal and external environmental conditions and business developments.



·Indicators and Goals

In accordance with international standards such as the *United Nations Framework Convention on Climate Change* and the *Kyoto Protocol*, the Company releases a *Greenhouse Gas Carbon Inventory Report* for 2024, allowing the Company to manage and control its greenhouse gas emissions and provide a basis for future emissions reduction plans. The Company strives to reduce carbon emissions per product unit by 6% by 2025, compared to 2021 levels.

| Indicator | Unit | 2024 | 2023 |
|---|--------------------|-----------|-----------|
| Direct GHG emissions(Scope 1) | tCO ₂ e | 357.52 | 85.95 |
| Indirect GHG emissions(Scope 2) | tCO ₂ e | 4,679.37 | 3,901.83 |
| Indirect GHG emissions from transportation(Scope 3) | tCO ₂ e | 1,995.97 | 1,888.14 |
| Indirect GHG emissions from products used by the organization (Scope 3) | tCO ₂ e | 559.37 | 374.38 |
| Indirect GHG emissions associated with the use of the organization’s products (Scope 3) | tCO ₂ e | 61,852.79 | 59,500.85 |

Green Actions

Hello Tech adheres to its mission to “Sustainable Power for Your Life” and is committed to driving the global transition to a green, low-carbon lifestyle. The Company continues to deepen its green innovation practices through initiatives such as establishing a zero-carbon laboratory, implementing lifecycle carbon reduction strategies for products, and actively producing low-carbon, environmentally friendly products. These efforts are part of the Company’s ongoing exploration of new paths for sustainable development.

·Establishment of a Zero-Carbon Laboratory

To explore world-class solutions for an all-scenario digital zero-carbon new energy industrial park and identify carbon and cost reduction opportunities in production operations, the Company has established a zero-carbon laboratory. The laboratory is equipped with a display system that shows real-time data on carbon emissions, carbon performance, and photovoltaic system generation. The Company uses 100% of the energy generated by its rooftop photovoltaic system for the laboratory’s entrance area, design verification room, and corridors. A PV-storage microgrid system has been built to ensure that the entrance area runs entirely on green electricity generated from solar power. Additionally, energy storage systems are in place to balance peak demand and reduce electricity costs, powering the laboratory’s lighting and air conditioning.



Zero-Carbon Management System

Features of the zero-carbon laboratory

- ★ Use of 100% renewable energy (green electricity or green certificates)
- ★ Use of zero-carbon products to power the zero-carbon laboratory
- ★ Integrated PV-storage solution to achieve emissions reduction
- ★ Digital carbon management
- ★ Green travel for employees

By purchasing I-REC international green certificates and carbon credits, Hello Tech has fulfilled the requirements of ISO14068-1:2023 *Climate change management – Transition to net zero – Part 1: Carbon neutrality*, achieving Scope 2 carbon neutrality for its Advanced Manufacturing & Technology Products Laboratory in 2024 and obtaining a carbon neutrality certificate.



Carbon Neutrality Certificate for Product Laboratory

·Carbon Reduction Across Product Lifecycle

Hello Tech is committed to providing green solutions and effectively reducing carbon emissions throughout the entire product lifecycle through product design, recycling, and other strategies. The Company continues to drive low-carbon innovation and has developed the *Product Design Management Measures*, emphasizing the need to consider green and environmentally friendly principles during product design. In the product design phase, the Company incorporates environmentally-friendly principles by using PCR (Post-Consumer Recycled) materials to replace traditional PC+ABS materials for packaging in energy storage and photovoltaic products, effectively reducing the carbon footprint. Furthermore, to mitigate the environmental impact at the end of the product lifecycle, the Company offers biodegradable battery cell products for consumer choice. Once the battery cells reach the end of their lifespan, they are handed over to specialized processing units for decomposition, enabling the secondary use of materials like copper and aluminum. The Company actively pursues product carbon footprint certification, and during the reporting period, its product 1000v2 has received certification in five countries, including China and Japan.

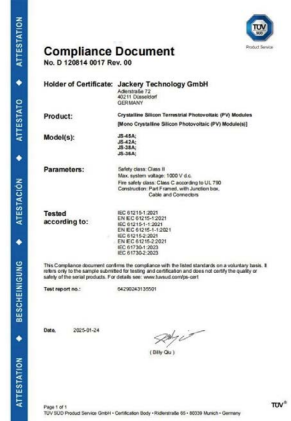
·Support for Green Building Initiatives

With urban architecture evolving toward more diversified and aesthetically driven designs, traditional flat photovoltaic modules are no longer sufficient to meet the dual demands of visual appeal and functional performance. In response, Hello Tech has launched aesthetic curved solar tiles, overcoming the design limitations of conventional flat photovoltaic tiles. These tiles seamlessly integrate curved aesthetics with high-efficiency power generation, representing a significant technological breakthrough in the photovoltaic tile sector. The product leverages the XBC battery technology, achieving a cell conversion efficiency exceeding 25%, giving it strong adaptability. The photoelectric efficiency per unit area reaches 17.1%, and the power out is 170W per square meter. Its curved design not only meets the requirements of complex roof environments but also harmoniously blends with building exteriors to enhance architectural aesthetics. Combining intelligence with visual appeal, the aesthetic curved solar tiles set a new benchmark for building-integrated photovoltaics (BIPV), driving the advancement of green building technologies.

During the reporting period, the Company’s aesthetic curved solar tile product was recognized as the Pioneer of Global XBC Curved Solar Tiles by Frost & Sullivan and received authoritative certifications under TÜV SÜD IEC 61215 and IEC 61730.



Certificate for Pioneer of Global XBC Curved Solar Tiles



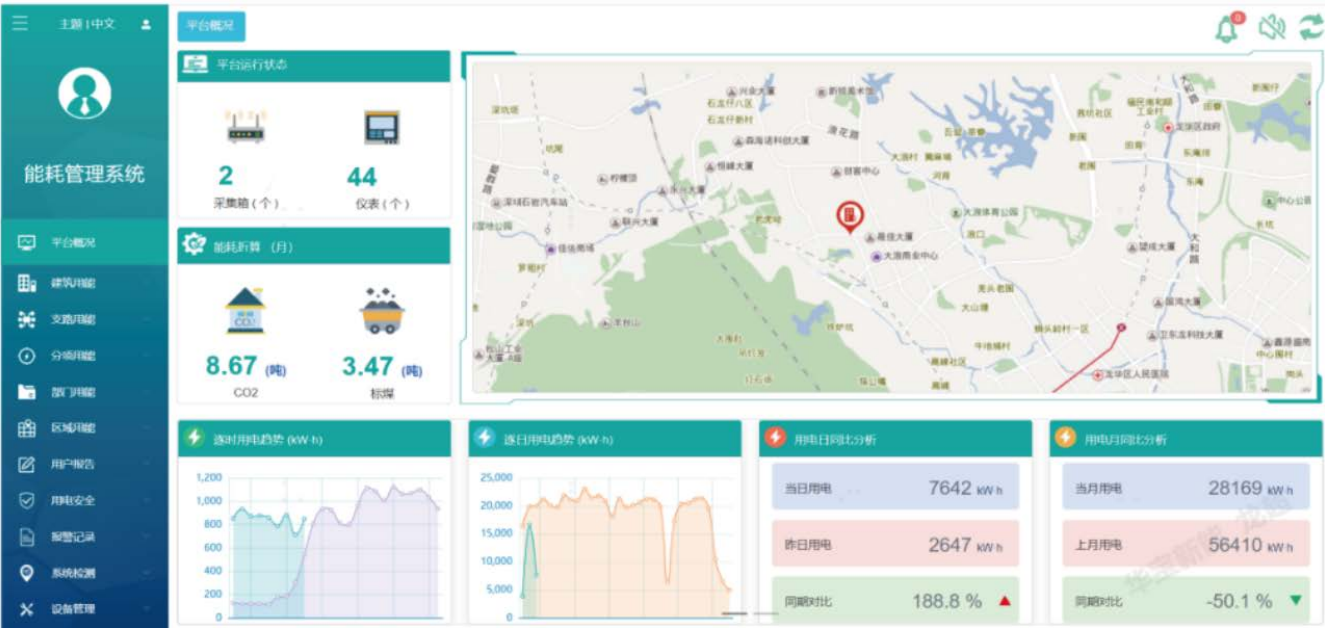
TÜV SÜD IEC 61215 & 61730 Certification

·Attendance at the UN Climate Change Conference

The Company attended the United Nations Climate Change Conference (COP29), where it shared its in-depth exploration of green energy transformation applications, ecological synergy and its response to global climate challenges through green energy solutions. By doing so, the Company presented a replicable Chinese-style model for sustainable development.

The Company’s operational activities mainly consume gasoline, diesel, and purchased electricity. The Company’s energy storage plant has established an intelligent energy consumption monitoring and management platform, integrating all production equipment into the platform for visual management. This system optimizes energy distribution and improves energy utilization efficiency. Furthermore, the Company promotes energy conservation and emission reduction by upgrading equipment, replacing outdated machinery, and recycling residual energy from aging products. Due to increased production capacity in 2024, the Company experienced a corresponding rise in electricity consumption.

| Indicator | Unit | 2024 | 2023 | 2022 |
|-----------------------|------|------------|-----------|-------------|
| Gasoline | L | 17,353.6 | 19,554.76 | 16,845.23 |
| Diesel | L | 7,388.37 | 7,870.60 | 4,853.54 |
| Purchased electricity | kWh | 12,527,984 | 8,193,537 | 5,151,833.9 |



Energy Storage Plant Energy Consumption Monitoring and Management Platform

Water Resource Management

The Company obtains all of its water from the municipal water supply system. The Company has established the *Management System on Factory Water Conservation*, which strictly regulates all water-related facilities and equipment within the Company, including domestic water, air conditioning water, and firefighting water. The Company’s Manufacturing Department / Factory Affairs Department is responsible for managing water and formulating water conservation plans, while the Administration Department oversees water conservation awareness campaigns and water consumption statistics.

The Company actively takes action in water conservation. Under the premise of meeting the production and office air conditioning needs through the central cooling system, the Company adjusts the operating parameters of the cooling tower in real-time based on actual climate conditions and reduces the number of cooling towers used. Additionally, water-saving measures are implemented through various initiatives, such as posting water-saving signs and replacing flush valves with automatic rebound devices.

| Indicator | Unit | 2024 | 2023 | 2022 |
|-------------------|------|--------|--------|--------|
| Water consumption | Ton | 54,147 | 37,725 | 17,391 |

Materials Management

Upholding its mission to “Sustainable Power for Your Life”, the Company has developed the *Packaging Design Process and Standards* and the *Product Design Management Measures*, integrating green and environmentally friendly principles into every stage of product design and packaging use, aiming to efficiently utilize and conserve resources throughout the entire product lifecycle and minimize environmental impact. To ensure the green and environmental principles are implemented at every stage, the Company has conducted training on the standardized use of packaging materials.



Training on Standardized Use of Packaging Materials

The Company enforces strict management of its packaging material suppliers. It has established a *List of Restricted Hazardous Substances*, explicitly prohibiting the use of hazardous substances. Suppliers are required to sign agreements such as the Hazardous Substance Exclusion Agreement and the Environmental Compliance Statement to ensure that all supplied packaging materials meet environmental standards. During the reporting period, the Company’s packaging material suppliers obtained ISO 14021 Type II Environmental Labels certification and FSC certification.

In terms of packaging design, the Company extensively adopts environmentally friendly, recyclable, and biodegradable materials to replace traditional plastics. The Plus series products have achieved a plastic reduction rate of over 99%, maximizing the elimination of plastic use. The Company also incorporates secondary-use functionality into its packaging design—examples include plant cultivation trays, adjustable-angle solar panel brackets, and reusable storage containers—extending the packaging’s life cycle and addressing the limitations of single-use packaging. In 2024, the Company received multiple awards for its eco-friendly packaging. The Jackery Explorer Plus Series eco-friendly packaging won the 2024 MUSE Silver Award, while the Jackery Explorer 2000 Plus Package won the 2024 IDEA Bronze Award for reusable eco-friendly design.



MUSE Silver Award



IDEA Bronze Award



Secondary Use of Packaging

Reduction of Plastic in Plus Series Product Packaging

The Company’s Plus series products use honeycomb paper liners instead of foam plastic liners since paper is easier to recycle and decompose in nature. The handle of the product packaging has also been optimized. Multi-layer box cover perforated structure has been fully used to replace the original plastic handle. These optimized handles meet mechanical performance requirements while significantly reducing the amount of plastic used in packaging. Based on the estimated number of products sold annually, the improved packaging can reduce the use of 151.5 tons of plastics annually.



Honeycomb Paper Liners

Independent Assurance Statement

To Shenzhen Hello Tech Energy Co., Ltd.:

Shenzhen Value Online Information Technology Co., Ltd. (hereinafter referred to as "Value Online" or "We") has been entrusted by Shenzhen Hello Tech Energy Co., Ltd. (hereinafter referred to as "the Company" or "the Reporting Organization") to perform an independent and limited assurance engagement (hereinafter referred to as "the Assurance Engagement") on the environmental, social, and governance (ESG) information and data disclosed by the Company in its 2024 Environmental, Social, and Governance Report (hereinafter referred to as "the Report"). We will provide the results and conclusions of the Assurance in the form of this Independent Assurance Statement to the users of the Report.

In case of any inconsistency or discrepancy between the Chinese and English versions of this Assurance Statement, the Chinese version shall prevail.

I. Independence and Competence

Value Online and the Reporting Organization are completely independent entities. None of the members of Value Online's assurance team have any business relationships with the Reporting Organization, its board members, executives, or department managers that could lead to a conflict of interest. Value Online's assurance team has independently and neutrally conducted this Assurance.

Value Online is accredited by AccountAbility. Our assurance team consists of industry professionals with extensive experience, who have received specialized training in relevant sustainability standards and guidelines, including AccountAbility's AA1000 Assurance Standard v3 ("AA1000AS v3"), the GRI Standards of the Global Sustainability Standards Board (GSSB), the International Financial Reporting Sustainability Disclosure Standards (ISSB), the Sustainable Development Reporting Guidelines of the Shanghai, Shenzhen, and Beijing Stock Exchanges, and the ESG Reporting Code of the Hong Kong Stock Exchange. They have in-depth study and practical experience in sustainability standards, evaluation systems, and verification standards.

Value Online's assurance team has a thorough understanding and practical capability regarding AA1000AS v3 and conducts sustainability assurance in accordance with Value Online's internal assurance protocols.

II. Responsibilities of the Reporting Organization and the Assurance Provider

The Reporting Organization is responsible for preparing its Report in accordance with applicable laws and guidelines and to be fully accountable for the content of the Report. The Reporting Organization is also responsible for implementing relevant internal controls to ensure that the Report does not contain any material misstatements or omissions. Any questions regarding the

content of this Independent Assurance Statement or related matters will be answered by the Reporting Organization.

Value Online is responsible for performing an assurance engagement on the Report of the Reporting Organization within the scope of the engagement based on AA1000AS v3 and issuing an Independent Assurance Statement to the Reporting Organization. This Independent Assurance Statement is solely for the purpose of providing assurance conclusions on the matters within the scope of the engagement for the Report of the Reporting Organization and is not intended for any other use. All verification and certification review results are internally reviewed by professionals to ensure that the methodology used is rigorous and transparent.

III. Assurance Standards

Value Online applies the Type 1 moderate assurance in AA1000AS v3, assessing the Reporting Organization's adherence to the four principles - Inclusivity, Materiality, Responsiveness, and Impact (hereinafter referred to as "Four Principles") outlined in the AA1000 Assurance Principles (2018) ("AA1000AP (2018)").

IV. Scope of the Engagement

Time Scope:

Limited to the environmental, social, and governance information and data disclosed by the Reporting Organization for the period from January 1, 2024, to December 31, 2024, as well as the assessment of topic materiality, management, and actions taken. Any information outside this time frame or not included in the Report is not within the scope of this assurance engagement.

Information Scope:

Limited to the information and data covered by the Report regarding the Reporting Organization and does not include data from suppliers, contractors, or other third parties. This assurance engagement is based on and limited to the information provided by the Reporting Organization related to the Report, evaluating the nature and extent of its adherence to the four principles (Inclusivity, Materiality, Responsiveness, and Impact) of AA1000AS v3. The Reporting Organization is responsible for the truthfulness and completeness of the information and data provided.

Physical Scope:

The on-site assurance sampling covered the following physical sites: Floors 2 and 3, Building 7, Jia'anda Technology Industrial Park, East Huafan Road, Tongsheng Community, Dalang Street, Longhua District, Shenzhen; Floor 39, Overseas Chinese Town North Station No. 1, Minzhi Street, Longhua District, Shenzhen.

V. Methodology

Value Online conducted the assurance engagement solely for the Reporting Organization, with the working content including:

Understanding the Reporting Organization's process for adhering to the AA1000 Assurance



深圳价值在线信息科技股份有限公司
公司电话: 400-880-3388/0755-23618811 官方网站: www.valueonline.cn
公司地址: 中国深圳市福田区京基滨河时代广场B座9、13、14、15层



深圳价值在线信息科技股份有限公司
公司电话: 400-880-3388/0755-23618811 官方网站: www.valueonline.cn
公司地址: 中国深圳市福田区京基滨河时代广场B座9、13、14、15层

- Principles, and conducting interviews and sampling tests to assess the extent of the Reporting Organization's adherence to the four principles of AA1000AS v3;
- Collecting and assessing documentary evidence and management declarations that support the Reporting Organization's adherence to the four principles of AA1000AS v3;
 - Observing and inspecting management practices, process testing, and evidence gathering across the Reporting Organization on a reviewing and sampling basis; Inquiring of management, including senior management at the executive and functional levels as well as relevant management personnel responsible for the management of sustainability, about the effectiveness of process used to create impact;
 - Other procedures deemed necessary by Value Online.

VI. Limitations

The limitations and approach used to mitigate limitations adopted by Value Online during the assurance engagement are as follows:

- Value Online did not perform a duplicate assurance of the financial data and information disclosed in the Report audited by other independent third-party organizations. It only verified the relevant conclusive data and information from the assurance;
- Value Online did not perform an assurance engagement of the sustainability performance metrics disclosed in the Report. It only confirmed the existence of clear data sources for these metrics through interviews and verification of factual evidence;
- Value Online is unable to provide opinions on any descriptive statements, beliefs, inferences, desires, expectations, future plans, or forward-looking information disclosed in the Report. It only verified the factual evidence that supports such views;
- Value Online will, based on the principle of continual improvement, continue to focus on improving the sustainability information disclosure and management practices of the Reporting Organization in future assurance engagement.

VII. Conclusion

The assurance conclusions regarding the four principles of AA1000AS v3 (Inclusivity, Materiality, Responsiveness, and Impact) are as follows:

Inclusivity

The Reporting Organization has identified significant stakeholders and established communication mechanisms with them. It has continuously communicated with significant stakeholders in various ways to understand their expectations and concerns. The Reporting Organization has considered expectations and impacts on significant stakeholders in formulating relevant policies. In our professional opinion, the Reporting Organization adheres to the principle of Inclusivity.

Materiality

Based on its industry and business operations, and with reference to the Self-Regulatory Guidelines No.17 for Companies Listed on Shenzhen Stock Exchange - Sustainability Report (Trial Implementation) and relevant international standards, the Reporting Organization assessed and analyzed ESG topics through stakeholder questionnaire surveys and the construction of topic matrix. The assessment results of material topics are presented in the Report. In our professional opinion, the Reporting Organization adheres to the principle of Materiality.

Responsiveness

The Reporting Organization has established communication channels with its significant stakeholders to collect matters concerning the significant stakeholders and has responded to material topics regarding sustainability (such as climate change mitigation, innovation-driven development, product and service safety and quality) for its significant stakeholders. In our professional opinion, the Reporting Organization adheres to the principle of Responsiveness.

Impact

The Reporting Organization has established a sustainability management framework and mechanisms to identify material impacts in its business. It has developed relevant policies to improve the social and environmental impacts of its business based on stakeholder communications and regularly monitors sustainability performance metrics. In our professional opinion, the Reporting Organization adheres to the principle of Impact.



Shenzhen Value Online Information Technology Co., Ltd.
April 14, 2025, Shenzhen, China



Appendix

Indexes

| Chapters and Sections | | Global Reporting Initiative “Sustainability Reporting Standards” (GRI Standards) | Guide to Corporate Sustainability Reporting in China (CASS-ESG 6.0) | Self-Regulatory Guidelines No. 17 for Companies Listed on ShenzhenStock Exchange—Sustainability Report (For Trial Implementation) |
|--|--|--|--|---|
| About This Report | | 2-1/2-2/2-3 | P1.1/P1.2 | Article 4 Article 6 |
| Chairman’s Message | | / | P2.1 | / |
| About Hello Tech | | 2-1/2-6 | P3.1/P3.2/P3.3 | / |
| Practicing Sustainable Development | | 2-14/2-16/2-17/2-22/2-29/ 3-1/3-2/3-3 | G1.1.1/G1.1.2/G1.1.3/G1.1.4/G1.1.5/G1.1.6/G1.1.7/G1.1.8/G1.1.9/G1.1.10/G1.1.11/G1.3.1/G1.3.2 | Article 5 Article 9 Article 11 Article 12 Article 13 Article 18 Article 19 Article 53 |
| Standardized Governance for Long-Term Stability and Development | Governance through the General Meeting of Shareholders, Board of Directors, and Board of Supervisors | 2-9/2-10/2-11/2-12/2-13/ 2-18/2-19/2-20 | / | / |
| | Compliant Operation | 207-1/207-2/207-3 | / | / |
| | Investor Relations Management | 2-16 | / | / |
| | Business Ethics | 2-23/2-24/205-2/206-1 | G2.1.1/G2.1.2/G2.1.3/G2.2.1/ G2.2.2 | Article 55 Article 56 |
| Technological Innovation Driving Industrial Synergy and Progress | Innovation-Driven Development | 2-28 | S2.1.1/S2.1.2/S2.1.3/S2.1.4/S2.1.6/ S2.1.7/S2.1.8/S2.1.10/S2.1.11/S2.1.12/S2.1.13 | Article 42 |
| | Safety and Quality of Products and Services | 416-1/416-2 | S3.3 | Article 47 |
| | Sustainable Supply Chain | 308-1/308-2/414-1/414-2 | S3.1 | Article 45 |
| | Data Security and Customer Privacy Protection | 418-1 | S3.4.1/S3.4.2/S3.4.3 | Article 48 |

| Chapters and Sections | | Global Reporting Initiative “Sustainability Reporting Standards” (GRI Standards) | Guide to Corporate Sustainability Reporting in China (CASS-ESG 6.0) | Self-Regulatory Guidelines No. 17 for Companies Listed on ShenzhenStock Exchange—Sustainability Report (For Trial Implementation) |
|--|-------------------------------------|--|---|---|
| People-Oriented Approach for Common Development and Social Contribution | Labor rights | 2-7/401-1/401-2/404-3/405-1/406-1/407-1/408-1/409-1 | S4.1.1/S4.1.3/S4.1.9/S4.1.11/S4.1.12 | Article 49 Article 50 |
| | Training and Development | 404-1/404-2 | S4.3 | Article 50 |
| | Occupational Health and Safety | 403-1/403-2/403-3/403-4/403-5/403-6/403-7/403-8/403-9/403-10 | S4.2.1/S4.2.2/S4.2.3/S4.2.4/ S4.2.6 | Article 50 |
| | Social Welfare | / | S1.2.1/S1.2.6 | Article 40 |
| Energy Conservation and Carbon Reduction to Practice the Green Development Concept | Response to Climate Change | 305-1/305-2/305-3 | E1.1.1/E1.1.2/E1.1.3/E1.1.4/E1.1.5/E1.1.6/E1.1.7/E1.1.8/E1.1.14/E1.1.15/E1.1.16/E1.1.19 | Article 21 Article 22 Article 23 Article 24 Article 26 Article 27 Article 28 Article 37 |
| | Environmental Compliance Management | 303-1/306-1/306-2/ 306-3 | E2.1.1/E2.1.2/E2.1.3/E2.1.5/ E2.1.6/E2.2.1/E2.2.3/E2.2.5/E2.2.6/E2.4.1 | Article 29 Article 30 Article 31 Article 33 |
| | Resource Utilization | 301-3/302-1/302-2/302-5/303-1/303-5 | E3.1.1/E3.1.2/E3.2.1/E3.3.2/E3.3.4/E3.3.5 | Article 35 Article 36 Article 37 |
| Independent Verification Statement | | 2-5 | A4 | Article 58 |
| Annex | Indexes | / | A3 | Article 57 |
| | Feedback Form | 2-26 | A6 | Article 9 |

Feedback Form

Dear readers,

Thank you for reading this report. We highly value and look forward to hearing your feedback on this report. Your opinions and suggestions are crucial for us to continuously improve our ESG information disclosure, management and practices. We welcome and sincerely appreciate your valuable comments!

1.Your overall assessment of our performance in ESG:

☐ Very Good ☐ Good ☐ Average ☐ Below Average ☐ Poor

2.Your overall assessment of the report:

☐ Very Good ☐ Good ☐ Average ☐ Below Average ☐ Poor

3.How do you think we have communicated with stakeholders?

☐ Very Good ☐ Good ☐ Average ☐ Below Average ☐ Poor

4.How do you think we have fulfilled our product responsibilities?

☐ Very Good ☐ Good ☐ Average ☐ Below Average ☐ Poor

5.How do you think we have performed in terms of environmental, safety, and occupational health?

☐ Very Good ☐ Good ☐ Average ☐ Below Average ☐ Poor

6.How do you think we have fulfilled our employee responsibilities?

☐ Very Good ☐ Good ☐ Average ☐ Below Average ☐ Poor

7.How do you think we have performed in terms of ESG?

☐ Very Good ☐ Good ☐ Average ☐ Below Average ☐ Poor

8.Any comments or suggestions on our ESG performance and this report?



You can contact us through the following modes:

Tel.: 0755-21013327

Email: irm@hello-tech.com

Address: 39th Floor, No. 1, OCT North Station, Minzhi Street, Longhua District, Shenzhen City, Guangdong Province, China

Shenzhen Hello Tech Energy Co., Ltd.

Tel.: 0755-21013327

Email: irm@hello-tech.com

Website:www.hello-tech.com



QR Code of Company Public Number



QR Code of Solar Generator